

# NEW STUDENT FAMILY RESOURCE GUIDE



Hello Nanook families!

We want to make sure your student is successful. We're so glad they have your support.

We've put together this guide to help you know who to talk to, where to go and how your student can get help.

We welcome you to our family, because you're also part of **Nanook Nation**.™



# HOW TO BEGIN

For students just starting out, knowing where to go or who to talk to to get started can be a challenge. Here are some common things that new students might need assistance with or have questions about as they start their time at UAF.

## **My student has questions about:**

- Their application to UAF, application status or required documents
- Degree programs, majors and minors
- Connecting with current UAF students
- Taking a campus tour



### **Office of Admissions**

[www.uaf.edu/admissions/](http://www.uaf.edu/admissions/)

907-474-7500

[uaf-admissions@alaska.edu](mailto:uaf-admissions@alaska.edu)

## **My student has questions about:**

- Picking a major
- Exploring new potential majors
- Understanding what “undeclared/general studies” means



### **Academic Advising Center**

[www.uaf.edu/advising/](http://www.uaf.edu/advising/)

907-474-6396

[uaf-advising@alaska.edu](mailto:uaf-advising@alaska.edu)

## **My student needs help with:**

- Applying for scholarships
- Filling out the Free Application for Federal Student Aid (FAFSA)



### **Financial Aid Office**

[www.uaf.edu/finaid/](http://www.uaf.edu/finaid/)

907-474-7256

[uaf-financialaid@alaska.edu](mailto:uaf-financialaid@alaska.edu)

### **My student needs help with:**

- Paying tuition and fees
- Getting a parking permit, paying parking tickets
- Getting their PolarExpress ID (student identification card)



**Office of the Bursar**  
[www.uaf.edu/bursar/](http://www.uaf.edu/bursar/)  
907-474-7247

[uaf-bursar@alaska.edu](mailto:uaf-bursar@alaska.edu)

### **My student needs help with:**

- Buying books for their classes
- Buying course supplies, materials, computers and other electronics
- Buying UAF T-shirts, hats and apparel



**UAF Bookstore**  
[www.uaf.edu/bookstore/](http://www.uaf.edu/bookstore/)  
907-474-7348

### **My student needs help with:**

- Registering for class
- Applying to graduate
- Accessing their UAF transcript
- Information on transfer credits



**Office of the Registrar**  
[www.uaf.edu/reg/](http://www.uaf.edu/reg/)  
907-474-6300

[uaf-registrar@alaska.edu](mailto:uaf-registrar@alaska.edu)

### **My student has questions about:**

- Military and veteran benefits
- VA education benefits for veterans, spouses and dependents
- Tuition assistance for spouses or dependents of military members



**Department of Military and Veteran Services**  
[www.uaf.edu/veterans/](http://www.uaf.edu/veterans/)  
907-474-7444

[uaf-veterans@alaska.edu](mailto:uaf-veterans@alaska.edu)

# HOW TO LIVE

Whether your student is living on campus or not, they may have questions about day-to-day life at UAF.

## My student has questions about:

- Living on campus
- Living-learning communities
- Changing their residence hall room
- Finding housing for winter or summer break



### Department of Residence Life

[www.uaf.edu/reslife/](http://www.uaf.edu/reslife/)

907-474-7247

[uaf-housing@alaska.edu](mailto:uaf-housing@alaska.edu)

## My student has questions about:

- Meal plans
- Where to eat and what's to eat
- Ordering food through Grubhub



### Dining Services

[www.uaf.edu/dining/](http://www.uaf.edu/dining/)

907-474-6661

[uaf-dining@alaska.edu](mailto:uaf-dining@alaska.edu)

## My student has questions about:

- Medical services on campus
- Counseling services
- Immunization requirements for living on campus
- COVID-19 testing (current protocols: <https://alaska.edu/covid19/>)



### Student Health and Counseling Center

[www.uaf.edu/chc/](http://www.uaf.edu/chc/)

907-474-7043

[uaf-sh-cc@alaska.edu](mailto:uaf-sh-cc@alaska.edu)

## HOW TO LEARN

A wide range of academic resources are available for all students.

### My student has questions about:

- Writing better papers
- Brainstorming topics, organizing ideas, citing sources
- Printing (Free! Any class!)



# UAF Writing Center

[www.uaf.edu/english/student-resources/writing-center/](http://www.uaf.edu/english/student-resources/writing-center/)  
907-474-7231      [uaf-writing-center@alaska.edu](mailto:uaf-writing-center@alaska.edu)

### My student has questions about:

- Becoming a better public speaker
- Tips and tricks for delivering speeches in class



## UAF Speaking Center

**www.uaf.edu/speak/  
907-474-5470**      **uaf-speakingcenter@alaska.edu**

### My student has questions about:

- Tutoring for math and statistics courses



# UAF Math Lab

[www.uaf.edu/dms/mathlab/](http://www.uaf.edu/dms/mathlab/)  
907-474-7332      [uafmathstatlab@gmail.com](mailto:uafmathstatlab@gmail.com)

### My student has questions about:

- Checking out books, laptops, cameras, DVDs and other media
- Researching databases
- Reserving study rooms for individual or group study sessions



# Rasmuson Library

**www.library.uaf.edu**  
907-474-7481 askasmusonlibrary@uaf.libanswers.com

# HOW TO THRIVE

Being successful in college is more than getting good grades. It's out-of-class activities, helping and learning from one another, healthy lifestyles and opportunities for personal growth — so students learn better in the classroom, become more successful and thrive for the rest of their lives.

## My student has questions about:

- Getting involved in student life
- Joining student government
- Joining student clubs and organizations on campus
- Leadership training and opportunities
- Advocating for inclusion, social justice and diversity



### Center for Student Engagement

[www.uaf.edu/woodcenter/](http://www.uaf.edu/woodcenter/)

907-474-7034

[uaf-woodcenter@alaska.edu](mailto:uaf-woodcenter@alaska.edu)

## My student has questions about:

- Using the on-campus gym facilities and exercise classes
- Joining intramural sports teams
- Exploring the outdoors



### Nanook Recreation

[www.uaf.edu/recreation/](http://www.uaf.edu/recreation/)

907-474-5886

[uaf-recreation@alaska.edu](mailto:uaf-recreation@alaska.edu)

## My student has questions about:

- Getting a student job — apply at [www.uaf.edu/jobs/](http://www.uaf.edu/jobs/)
- Upcoming job fairs and employment opportunities
- Resume, cover letter and interview skills



### Career Services

[www.uaf.edu/career/](http://www.uaf.edu/career/)

907-474-7596

[uaf-career@alaska.edu](mailto:uaf-career@alaska.edu)

### **My student has questions about:**

- Transitioning to Fairbanks from a rural community
- Struggling with homesickness or being away from their community
- Connecting with Alaska Native students



#### **Rural Student Services**

[www.uaf.edu/ruralss/](http://www.uaf.edu/ruralss/)

907-474-7871

[uaf-rss@alaska.edu](mailto:uaf-rss@alaska.edu)

### **My student needs help with:**

- Navigating college as a first-generation student, a student with limited income or a student with a disability.



#### **Student Support Services**

[www.uaf.edu/sss/](http://www.uaf.edu/sss/)

907-474-6844

[trio.sss@alaska.edu](mailto:trio.sss@alaska.edu)

### **My student needs help with:**

- Access to courses or materials through an accommodation for a disability.



#### **Disability Services**

[www.uaf.edu/disabilityservices/](http://www.uaf.edu/disabilityservices/)

907-474-5655

[uaf-disability-services@alaska.edu](mailto:uaf-disability-services@alaska.edu)

### **My student has questions about:**

- The student code of conduct and their rights as a UAF student
- Conflicts with other students or instructors
- Student crisis management



#### **Center for Student Rights and Responsibilities**

[www.uaf.edu/csrr/](http://www.uaf.edu/csrr/)

907-474-7317

[uaf-studentrights@alaska.edu](mailto:uaf-studentrights@alaska.edu)

## HOW TO CONNECT — SAFELY

This pandemic has changed the way we do everything. Staying safe while learning requires access to technology and resources to allow for collaboration and exploration, and UAF is here to help make sure your student has the tools needed to succeed.

## My student has questions about:

- Claiming their UA username and password
- Resetting their UA password

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## Easy Login Maintenance Option (ELMO)

<https://elmo.alaska.edu>

907-450-8300

helpdesk@alaska.edu

### My student has questions about:

- Accessing UAOnline
- Connecting their devices to UAF's wifi network
- Accessing their UAF email account
- Requesting a chromebook, mifi hotspot, webcam or headset
- General computer technical support

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## Office of Information Technology (OIT)

**[www.alaska.edu/oit/](http://www.alaska.edu/oit/)**

907-450-8300

helpdesk@alaska.edu

## My student has questions about:

- Accessing their online class
- Navigating Blackboard or other online course materials
- Help staying on track and organized with online coursework
- Tutoring and resources for online learners

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## eCampus — Student Services

<https://ecampus.uaf.edu/academic-advisor/>

907-455-2060

uaf-ecampus@alaska.edu



**For the most up-to-date  
COVID-19 information, visit  
<https://alaska.edu/covid19/>**



**Wear a mask**



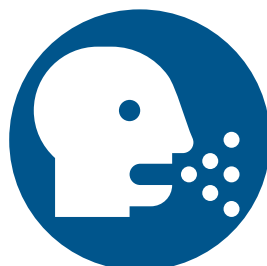
**Wash your  
hands**



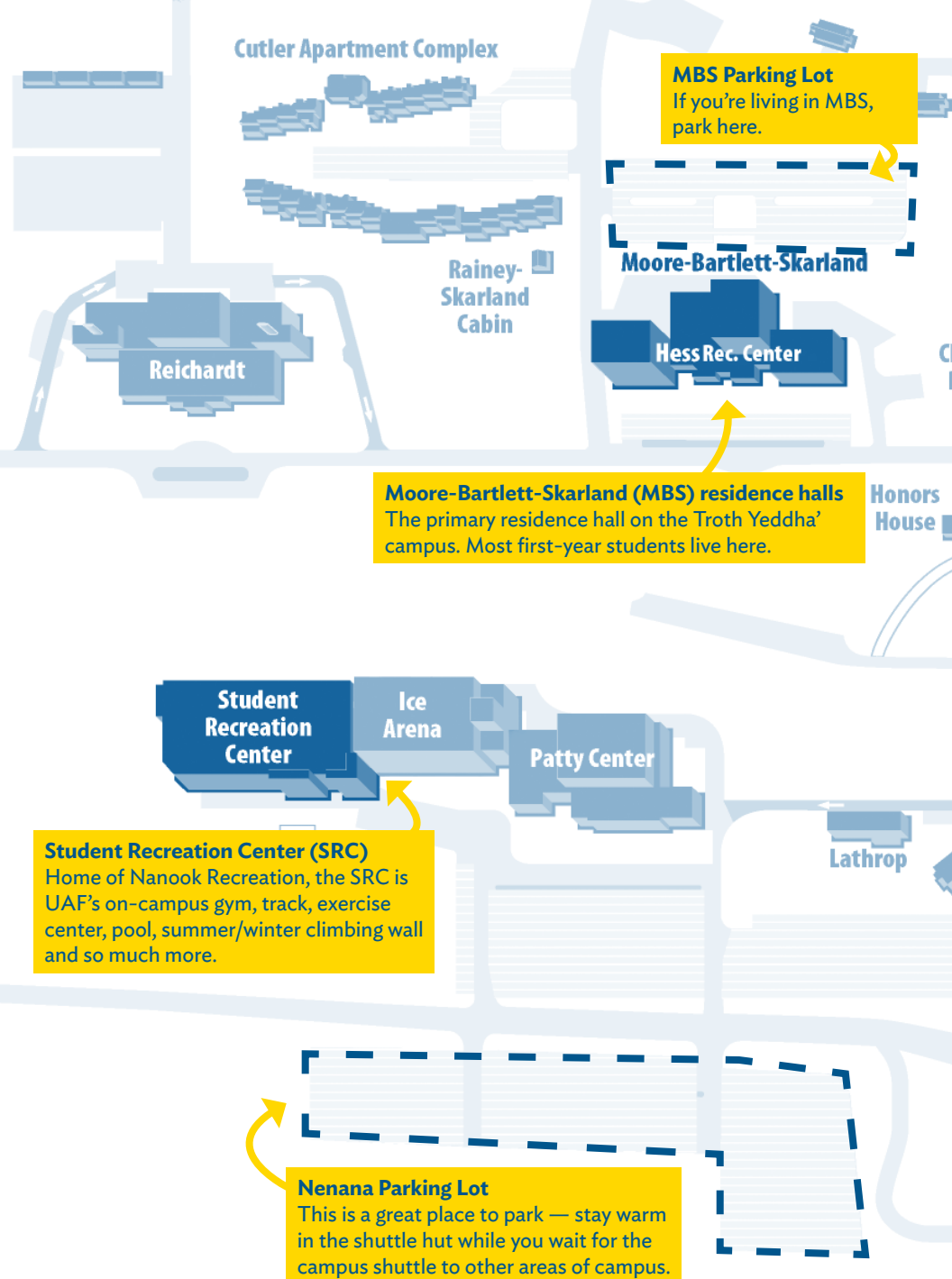
**Stay 6 feet  
apart**



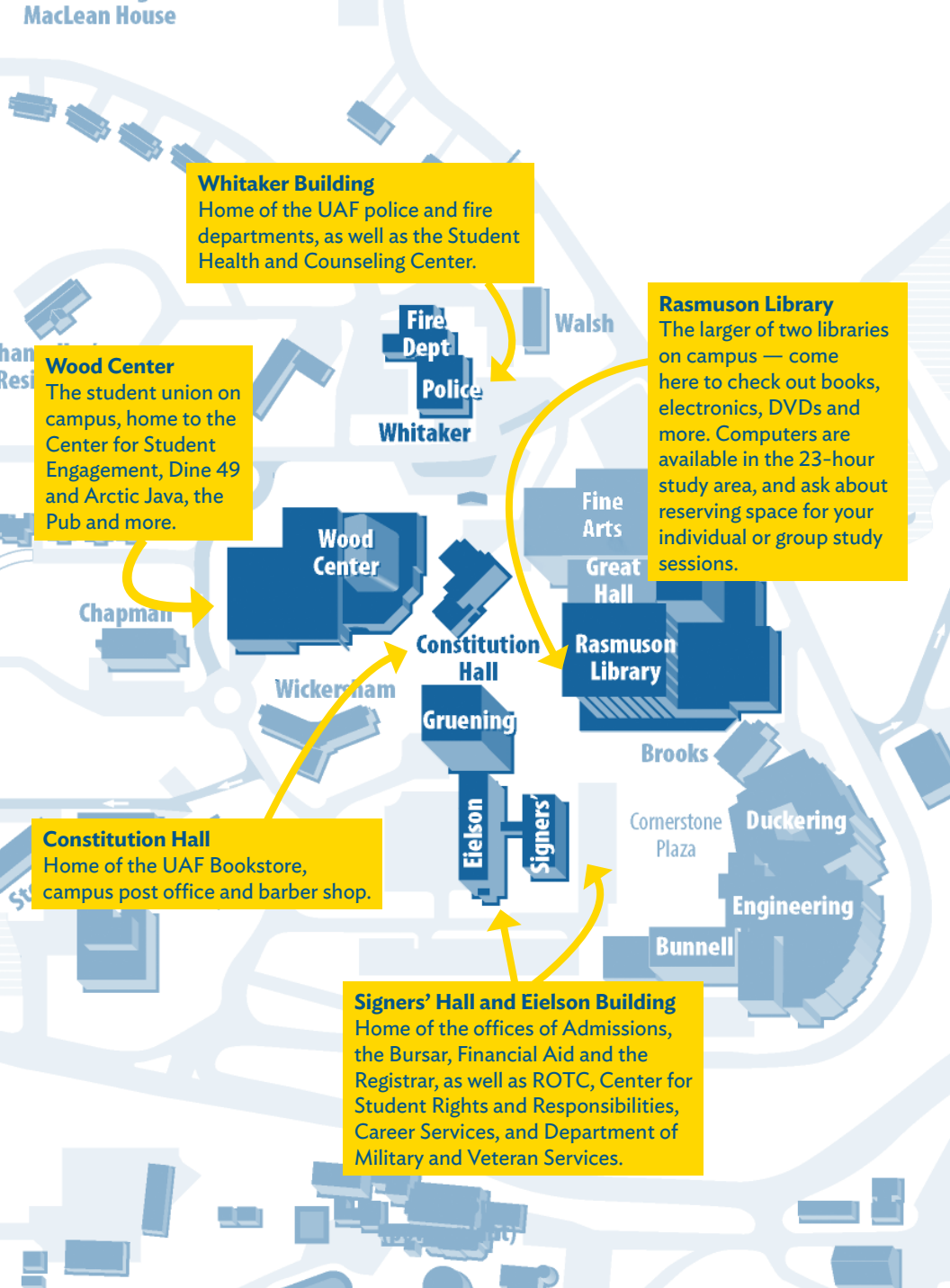
**Stay home if  
you are sick**



**Cover your  
cough**



## UAF Troth Yeddha' campus



**Whitaker Building**

Home of the UAF police and fire departments, as well as the Student Health and Counseling Center.

**Wood Center**

The student union on campus, home to the Center for Student Engagement, Dine 49 and Arctic Java, the Pub and more.

**Rasmuson Library**

The larger of two libraries on campus — come here to check out books, electronics, DVDs and more. Computers are available in the 23-hour study area, and ask about reserving space for your individual or group study sessions.

**Constitution Hall**

Home of the UAF Bookstore, campus post office and barber shop.

**Signers' Hall and Eielson Building**

Home of the offices of Admissions, the Bursar, Financial Aid and the Registrar, as well as ROTC, Center for Student Rights and Responsibilities, Career Services, and Department of Military and Veteran Services.

**What is Troth Yeddha?** In the Lower Tanana Athabascan, or Dene, language, this name means “Indian potato ridge” and refers to the plant with an edible root — *Hedysarum alpinum* — that is a traditional food for Native people throughout Alaska. Athabascan people long ago would gather on Troth Yeddha’ to talk and advise one another. The university is honored and proud to carry on a traditional use of this hill — a place for thinking and working together.

**Not sure where to turn?**  
**We're a great place to start.**

**Office of Admissions**  
907-474-7500 call or text  
uaf-admissions@alaska.edu



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