Hello Nanook families!

We want to make sure your student is successful. We’re so glad they have your support.

We’ve put together this guide to help you know who to talk to, where to go and how your student can get help.

We welcome you to our family, because you’re also part of Nanook Nation.
HOW TO BEGIN

For students just starting out, knowing where to go or who to talk to to get started can be a challenge. Here are some common things that new students might need assistance with or have questions about as they start their time at UAF.

My student has questions about:
• Their application to UAF, application status or required documents
• Degree programs, majors and minors
• Connecting with current UAF students
• Taking a campus tour

Office of Admissions
www.uaf.edu/admissions/
907-474-7500 uaf-admissions@alaska.edu

My student has questions about:
• Picking a major
• Exploring new potential majors
• Understanding what “undeclared/general studies” means

Academic Advising Center
www.uaf.edu/advising/
907-474-6396 uaf-advising@alaska.edu

My student needs help with:
• Applying for scholarships
• Filling out the Free Application for Federal Student Aid (FAFSA)

Financial Aid Office
www.uaf.edu/finaid/
907-474-7256 uaf-financialaid@alaska.edu
My student needs help with:
• Paying tuition and fees
• Getting a parking permit, paying parking tickets
• Getting their PolarExpress ID (student identification card)

Office of the Bursar
www.uaf.edu/bursar/
907-474-7247 uaf-bursar@alaska.edu

My student needs help with:
• Buying books for their classes
• Buying course supplies, materials, computers and other electronics
• Buying UAF T-shirts, hats and apparel

UAF Bookstore
www.uaf.edu/bookstore/
907-474-7348

My student needs help with:
• Registering for class
• Applying to graduate
• Accessing their UAF transcript
• Information on transfer credits

Office of the Registrar
www.uaf.edu/reg/
907-474-6300 uaf-registrar@alaska.edu

My student has questions about:
• Military and veteran benefits
• VA education benefits for veterans, spouses and dependents
• Tuition assistance for spouses or dependents of military members

Department of Military and Veteran Services
www.uaf.edu/veterans/
907-474-7444 uaf-veterans@alaska.edu
HOW TO LIVE

Whether your student is living on campus or not, they may have questions about day-to-day life at UAF.

My student has questions about:
• Living on campus
• Living-learning communities
• Changing their residence hall room
• Finding housing for winter or summer break

  • • •  Department of Residence Life  
  www.uaf.edu/reslife/  
  907-474-7247  
  uaf-housing@alaska.edu

My student has questions about:
• Meal plans
• Where to eat and what’s to eat
• Ordering food through Grubhub

  • • •  Dining Services  
  www.uaf.edu/dining/  
  907-474-6661  
  uaf-dining@alaska.edu

My student has questions about:
• Medical services on campus
• Counseling services
• Immunization requirements for living on campus
• COVID-19 testing (current protocols: https://alaska.edu/covid19/)

  • • •  Student Health and Counseling Center  
  www.uaf.edu/chc/  
  907-474-7043  
  uaf-sh-cc@alaska.edu
HOW TO LEARN

A wide range of academic resources are available for all students.

My student has questions about:
• Writing better papers
• Brainstorming topics, organizing ideas, citing sources
• Printing (Free! Any class!)

  • • ☐ UAF Writing Center
    www.uaf.edu/english/student-resources/writing-center/
    907-474-7231  uaf-writing-center@alaska.edu

My student has questions about:
• Becoming a better public speaker
• Tips and tricks for delivering speeches in class

  • • ☐ UAF Speaking Center
    www.uaf.edu/speak/
    907-474-5470  uaf-speakingcenter@alaska.edu

My student has questions about:
• Tutoring for math and statistics courses

  • • ☐ UAF Math Lab
    www.uaf.edu/dms/mathlab/
    907-474-7332  uafmathstatlab@gmail.com

My student has questions about:
• Checking out books, laptops, cameras, DVDs and other media
• Researching databases
• Reserving study rooms for individual or group study sessions

  • • ☐ Rasmuson Library
    www.library.uaf.edu
    907-474-7481  askrasmusonlibrary@uaf.libanswers.com
HOW TO THRIVE

Being successful in college is more than getting good grades. It’s out-of-class activities, helping and learning from one another, healthy lifestyles and opportunities for personal growth — so students learn better in the classroom, become more successful and thrive for the rest of their lives.

My student has questions about:
• Getting involved in student life
• Joining student government
• Joining student clubs and organizations on campus
• Leadership training and opportunities
• Advocating for inclusion, social justice and diversity

Center for Student Engagement
www.uaf.edu/woodcenter/
907-474-7034  uaf-woodcenter@alaska.edu

My student has questions about:
• Using the on-campus gym facilities and exercise classes
• Joining intramural sports teams
• Exploring the outdoors

Nanook Recreation
www.uaf.edu/recreation/
907-474-5886  uaf-recreation@alaska.edu

My student has questions about:
• Getting a student job — apply at www.uaf.edu/jobs/
• Upcoming job fairs and employment opportunities
• Resume, cover letter and interview skills

Career Services
www.uaf.edu/career/
907-474-7596  uaf-career@alaska.edu
My student has questions about:
• The student code of conduct and their rights as a UAF student
• Conflicts with other students or instructors
• Student crisis management

Rural Student Services
www.uaf.edu/ruralss/
907-474-7871 uaf-rss@alaska.edu

My student needs help with:
• Transitioning to Fairbanks from a rural community
• Struggling with homesickness or being away from their community
• Connecting with Alaska Native students

Student Support Services
www.uaf.edu/sss/
907-474-6844 trio.sss@alaska.edu

My student needs help with:
• Navigating college as a first-generation student, a student with limited income or a student with a disability.

Disability Services
www.uaf.edu/disabilityservices/
907-474-5655 uaf-disability-services@alaska.edu

My student has questions about:
• The student code of conduct and their rights as a UAF student
• Conflicts with other students or instructors
• Student crisis management

Center for Student Rights and Responsibilities
www.uaf.edu/csrr/
907-474-7317 uaf-studentrights@alaska.edu
This pandemic has changed the way we do everything. Staying safe while learning requires access to technology and resources to allow for collaboration and exploration, and UAF is here to help make sure your student has the tools needed to succeed.

**My student has questions about:**
- Claiming their UA username and password
- Resetting their UA password

**Easy Login Maintenance Option (ELMO)**
https://elmo.alaska.edu
907-450-8300 helpdesk@alaska.edu

**My student has questions about:**
- Accessing UAOnline
- Connecting their devices to UAF’s wifi network
- Accessing their UAF email account
- Requesting a chromebook, mifi hotspot, webcam or headset
- General computer technical support

**Office of Information Technology (OIT)**
www.alaska.edu/oit/
907-450-8300 helpdesk@alaska.edu

**My student has questions about:**
- Accessing their online class
- Navigating Blackboard or other online course materials
- Help staying on track and organized with online coursework
- Tutoring and resources for online learners

**eCampus — Student Services**
https://ecampus.uaf.edu/academic-advisor/
907-455-2060 uaf-ecampus@alaska.edu
For the most up-to-date COVID-19 information, visit https://alaska.edu/covid19/

- Wear a mask
- Wash your hands
- Stay 6 feet apart
- Stay home if you are sick
- Cover your cough
This is a great place to park — stay warm in the shuttle hut while you wait for the campus shuttle to other areas of campus.

If you’re living in MBS, park here.

The primary residence hall on the Troth Yeddha’ campus. Most first-year students live here.

Home of Nanook Recreation, the SRC is UAF’s on-campus gym, track, exercise center, pool, summer/winter climbing wall and so much more.

This is a great place to park — stay warm in the shuttle hut while you wait for the campus shuttle to other areas of campus.
Whitaker Building
Home of the UAF police and fire departments, as well as the Student Health and Counseling Center.

Rasmuson Library
The larger of two libraries on campus — come here to check out books, electronics, DVDs and more. Computers are available in the 23-hour study area, and ask about reserving space for your individual or group study sessions.

Wood Center
The student union on campus, home to the Center for Student Engagement, Dine 49 and Arctic Java, the Pub and more.

Constitution Hall
Home of the UAF Bookstore, campus post office and barber shop.

Signers’ Hall and Eielson Building
Home of the offices of Admissions, the Bursar, Financial Aid and the Registrar, as well as ROTC, Center for Student Rights and Responsibilities, Career Services, and Department of Military and Veteran Services.

What is Troth Yeddha’?
In the Lower Tanana Athabascan, or Dene, language, this name means “Indian potato ridge” and refers to the plant with an edible root — *Hedysarum alpinum* — that is a traditional food for Native people throughout Alaska. Athabascan people long ago would gather on ‘Troth Yeddha’ to talk and advise one another. The university is honored and proud to carry on a traditional use of this hill — a place for thinking and working together.
Not sure where to turn?
We’re a great place to start.

Office of Admissions
907-474-7500 call or text
uaf-admissions@alaska.edu