

Student Learning Outcomes Assessment Summary

Healthcare Reimbursement, Certificate

UAF Allied Health Department

AY 2010-2015

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Assessment information collected

- Graduate and employer surveys and National exam pass rate.

Conclusions drawn from the information summarized above

- Graduate and employer feedback were positive in regards to the knowledge and competencies taught throughout the Healthcare Reimbursement Certificate Program.
- Overall, the graduates were positive with the didactic knowledge, and the skills necessary for entry level medical billers and coders taught throughout the Healthcare Reimbursement Certificate Program.
- 100 % of the surveys returned were positive in the following areas: communication, professional skills and knowledge necessary to analyze medical records for billing and coding purposes.
- Documentation of the number of students sitting for the National Certification was minimal. Only seven of the 39 students outreached responded. Of those four of the seven passed the Certification Examination, resulting in a pass rate of 57%

Curricular changes resulting from conclusions drawn above

No specific curriculum changes were made during this review period. New instructors were hired for two of the courses at CTC. Faculty will follow the number of applicants for the examination and pass rates in an effort to secure high quality evaluation data.

Faculty will develop an efficient method for following all HCR graduates including metrics such as if they tested, why and/or why not and exam results.

Identify the faculty members involved in reaching the conclusions drawn above and agreeing upon the curricular changes resulting:

Faculty and adjuncts involved in the revision of the Healthcare Reimbursement Certificate curriculum are: Keith Swarner, Cathy Winfree, Jan Rud, Millie Castro, Jennifer Meyer, Shawn Russell, Tami Leroux, Monica Bettis, and Joann Dixon.