UAF Bookstore Bundle® Complete Faculty Kickoff Guide

As part of **UAF Bookstore Bundle**, the bookstore will provide each student with a convenient package for their included printed materials and their digitally delivered materials will be accessed directly in Canvas.

Students can review all their included courses and included materials via the **UAF Bookstore Bundle** Student Portal, accessible <u>here</u>.

Please note, all students will have access to digitally delivered material until after the opt out date for the term has passed. After the opt out has been processed, students that have chosen to opt out of the program will lose access to all their digitally delivered materials. They will then be responsible for purchasing access to the material outside of the program.

Below are the steps needed to be taken by faculty to ensure digitally delivered materials are available for students in Canvas.

4 Weeks Before Class Starts:

- Ensure that the Barnes & Noble College BNC First Day Course Materials link is installed so students can access their digital course materials. If your Canvas Admin did not install the BNC First Day Course Materials link for you, please follow the instructions below under Canvas External Tool Configuration.
- 2. Make sure you have completed the course setup/pairing for your digital courseware products. If you need assistance, please contact your publisher representative.



Merged courses can cause student access issues. If you are merging your courses within Canvas, please let your bookstore manager know ASAP.

3. Please add the student instructions below to your syllabus and Canvas course.

Student Instructions:

This course is part of our course material delivery program, UAF Bookstore Bundle. The bookstore will provide each student with a convenient package containing all required physical materials and all digitally delivered materials for this course will be integrated into Canvas.

You should have received an email from the bookstore confirming materials provided for each of your courses and asking you to select how you would like to receive any printed components (in-store pick up or home delivery). If you have not done so already, please confirm your fulfillment preference so the bookstore can prepare your materials.

For more information about UAF Bookstore Bundle, please go to uaf.edu/books/.



Setup for Course Materials Link

Tutorial Video: https://vimeo.com/303360564

Canvas External Tool Configuration

Any courses that are using digital courseware materials will need to include a **BNC First Day Course Materials** link in Canvas so that students can access their digital materials. If the **BNC First Day Course Materials** link has not already been added by your Admin, please follow the instructions below for setup. (**Note:** Your LMS may have slight variations in these steps or naming.)

Steps

- 1. Log into Canvas with your instructor username and password and navigate to the course that requires the Course Materials link.
- 2. Click Settings from the left-hand navigation.
 - a. If Settings is not available, make sure that you are in the course as a teacher. Once you are, Settings will appear.
- 3. Click the **Navigation** tab, and scroll down to the hidden items, at the bottom of the list.
- 4. Look for BNC First Day Course Materials on the list.
- 5. Click and hold **BNC First Day Course Materials** and drag it up to the list of active navigation links.



If the **Purchase Course Materials** link is an active navigation link, select it and drag it down to the hidden items, to prevent student confusion for this course only.

- 6. Click Save.
- 7. The Course Materials link will now be available in the left-hand navigation of your course. You may have to refresh your window to see it.
- 8. Repeat these steps any additional sections that require the Course Materials link.

Student Experience for Digitally Delivered Publisher Courseware and eBook:

Steps

- 1. Student signs into their LMS to access their course(s).
- 2. Student clicks the **BNC First Day Course Materials** in the LMS course. All digitally delivered materials for a student's enrolled courses will be shown in this link.
- 3. Students would simply click the green actionable button to navigate to their material.
 - a. Depending on content type, some additional steps may be required by the student.
 - b. Please note with Publisher Delivery, the student will see no actionable buttons, students will need to navigate to the Publisher's link to access their materials.



Below are screenshot examples of what your student should see in the Course Material link based on content type and delivery method for the digitally delivered materials.





Student Experience for Printed Materials:

Steps

- 1. Students will receive a Selection email 30 days prior to semester start with a link to make their Student Selection and confirm how they would like to receive any printed material (in-store pick up or home delivery).
 - a. If students cannot find the email, they can visit the bookstore's home page (click Reserve Now) or the UAF Bookstore Bundle Campus Landing Page for the link to make their selection.



Student Support for Course Materials:

We suggest that students provide their name, school email address, school, course information and screenshots of the issue if applicable for any ticket submitted.

Digitally Delivered Materials:

Customer Care is available to help students with questions about accessing their course material or using their eBook. Be sure to share the information below with your students.

Customer Care is available 24 hours a day, seven days a week - 24/7.

- Open a ticket Online for the Customer Care team: <u>https://tinyurl.com/customercarerequest</u>
- Email the Customer Care team: bookstorecustomercare@bncollege.com
- Call the Customer Care team: 1-844-9-EBOOKS (1-844-932-6657)

Printed Materials:

Students experiencing issues with accessing their print materials via the *UAF Bookstore Bundle* Student Portal, should be directed to the BNC FDC Support Team

• Email the BNC FDC Support Team: FDCSupport@bncservices.com

Questions? Contact your Bookstore Manager Michael McDuffy sm8514@bncollege.com 907-474-7348