## Fall 2017- Spring 2018 Dining Services Program

Participation in the food services program is required of all students living in university residence halls except for graduate students and residents of Sustainable Village.

| FALL 2017                                   |                      |
|---|----------------------|
| Meal plans activate                         | Thursday, August 24  |
| Labor Day (campus holiday)                  | Monday, September 4  |
| 100% meal plan cancellation refund deadline | Friday, September 8  |
| Fee payment and meal plan change deadline   | Monday, September 11 |
| 50% meal pan refund deadline                | Friday, September 22 |
| Thanksgiving holiday (campus holiday)       | Thursday-Friday      |
|   | November 23-24       |
| Fall block meals expire/Remaining Munch     | Monday, December 18  |
| Money rolls to Spring meal plan             |                      |

| Spring 2018                                 |                    |
|---|--------------------|
| Meal plans activate                         | Sunday, January 14 |
| Alaska Civil Rights Day (campus holiday)    | Monday, January 15 |
| 100% meal plan cancellation refund deadline | Friday, January 26 |
| Fee payment and meal plan change deadline   | Monday, January 29 |
| 50% meal pan refund deadline                | Friday, February 9 |
| Spring Break (no classes)                   | Monday-Friday      |
|   | March 12-16        |
| Spring block meals and                      | Monday, May 7      |
| all Munch Money expire                      |                    |

TERMS: This is a legally binding contract. This contract obligation is for full contract price and term unless terminated by UAF Dining Services. By signing and/or accepting the terms and conditions, the student is responsible for all terms of this agreement and as a participant in the meal plan agrees to comply with all University rules, regulations, and policies. The term of this agreement is for one academic year, beginning on the first day of Fall semester and will conclude on the last day of Spring semester. There will be limited service hours during holidays, winter break and spring break. Any adjustment to hours will be posted at all locations and uaf.edu/dining/ in advance to provide time for students to plan accordingly.

A PolarExpress card is <u>required</u> to access meal plans at any UAF Dining Services location and on-campus vending machines. Lost or stolen cards must be replaced at the PolarExpress office located next to the Office of the Bursar in Signers' Hall.

**ELIGIBILITY:** Any student at University of Alaska Fairbanks may purchase a meal plan. However, the applicant must be a currently enrolled student. Freshman students with less than 30 credits living in residence halls are required to select one of the two designated plans.

Only the customer named on this application is entitled access to their meal plan options; these plans are non-transferable.

**USE OF BLOCKS AND MUNCH MONEY:** Meal plan holders may treat guests, but must be present at the time of purchase. Block meals are accessible after 11:00am until closing and are used for all-you-care-to-eat dinner at Dine 49 as well as up to a \$7 equivalency at most other UAF dining locations (Subway does not accept block equivalency). There is no limit to the number of blocks used at any one time. Block equivalency is not redeemable for cash. **All unused block meals are non-refundable and expire on the final day of the semester** (see calendar for dates).

Munch Money is used like cash any time of day at all UAF dining locations and most campus vending machines. Munch Money remaining on accounts from the Fall semester will be added to the Spring meal plan. All unused Munch Money is non-refundable and expires after the last day of the Spring semester.

**UNIVERSITY AUTHORITY:** The university reserves the right to: 1) change the available meal plan options, associated costs and hours of operation after showing due diligence to inform meal plan participants of the change; 2) terminate or temporarily cancel individual meal plans privileges upon indication of non-payment of fees or misuse, and; 3) close food service facilities for maintenance or an emergency with or without advance notice.

**PRICING:** The cost listed is for each semester. Meal plan fees are applied to the student's university account once in the Fall semester and again in the Spring semester. Students are automatically enrolled in the same meal plan for the Spring semester, unless Dining Services is notified in writing of a different plan selection or cancellation. All institutional charges including meal plan fees are due prior to the published fee payment deadline (see calendar above for dates). For plans purchased after the fee payment deadline, payment arrangements must be made via UA Online or directly with the Office of the Bursar within **5 business days**.

By signing this agreement student affirms the information provided on this application is true and is in agreement with any additional charges that may be added to their account resulting from the selection on this form. The student agrees to pay any attorneys' fees and collection costs, which may be based on a percentage at a maximum of 40% of the debt, necessary for the collection of any amounts owed to University of Alaska. If student does not pay, University of Alaska may take student's Permanent Fund Dividend under Alaska Statues 14.40.251 and 43.23.073 and pursue other collection methods.

All meal plan pricing is subject to change prior to the semester activation date.

CHANGES/CANCELLATIONS/REFUNDS: Only the student may request a change/cancellation and must do so in writing. These requests should be submitted to UAF Dining Services at <a href="mailto:uaf-dining@alaska.edu">uaf-dining@alaska.edu</a> or in person at Room 101M in the Wood Center. Changes to meal plans may be made through the fee payment deadline (see calendar above). Cancellations to meal plans are permitted based upon the above schedule.

Refund calculations are based on actual meal plan usage. Each block will have a value of \$12.95. No distinction will be made for block equivalency use. During the 100% refund period all blocks and Munch Money used will be subtracted from the refund amount. Students requesting a cancellation during the 50% refund period will be reimbursed no more than half of the meal plan fees paid, regardless of usage. Any usage above 50% of the fees will result in a reduced refund. All meal plan fees to be refunded are applied to the student's University account and then issued by the Office of the Bursar per their policies. Refunds will not be issued unless the student's University account is paid in full.

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