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UAF Campus Rekey FAQ – Updated 10/30/17

Why are doors being rekeyed?

In mid-October a key ring with master keys to many Fairbanks campus buildings was lost off campus. UAF Facilities Services immediately began rekeying exterior doors, and a few very high security interior doors.

Were dormitory and other campus housing doors affected?

No, all campus residences were rekeyed in summer 2017 and the master keys for this new system were not lost.

When will my building be rekeyed?

Exterior doors will be the first doors to be rekeyed. At a later date individual buildings will have interior doors rekeyed. However at this time there are no dates set for rekeying interior doors.

My building's doors have electronic swipe locks I unlock with my Polar Express card. Do I need to make any changes?

All electronic swipe locks will continue to work with Polar Express cards. If you have not been using your Polar Express card to unlock the electronic swipe lock, test it to ensure it will unlock the door. Some older Polar Express cards may have worn-out magnetic strips and will not unlock the electronic lock.

Is my building going to be rekeyed?

Please check with your approving authority. They should have information as to whether there will be any rekeying and the areas that will be rekeyed.

Will I need to fill out a new Key Issue Request form?

Yes, the Key Issue Request form will need to be filled out and approved by your approving authority. Please leave the gray area blank.

Where can I get a Key Issue Request form?

Please check with your approving authority.

When will old keys need to be returned?

Bring your old keys when you pick up new keys. Not all old keys will need to be returned.

When can I expect my keys?

A communication will be sent out notifying you when your key(s) is ready.

Can I pick up my key early?

Due to limited resources and supplies, keys will not be issued in advance.