

OCTOBER 2020

UAF Nanook Navigator & Student Success Newsletter

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Nanook Navigator & Retention

Upcoming Changes

- ⇒ Student Support Services Advising and Tutoring, Early Childhood Education, Academic Advising Center, Interdisciplinary Studies, International Programs, and Athletics Advising and Tutoring will be piloting the **student role** in the Nanook Navigator platform with their students starting mid-October.
- ⇒ Messages related to Nanook Navigator and Student Success will be sent out to only the Nanook Navigator list-serv starting December 1. Subscribe to the **Nanook Navigator list serv** to receive this newsletter, Nanook Navigator and Student Success updates.
- ⇒ **Progress reports** are open 10/19-10/26
- ⇒ Update **availability settings** to reflect COVID changes (office hours/meeting options/ Zoom security settings). Zoom security settings, you need waiting room or password enabled.

Reminders

- ⇒ **Cases** should be closed within two weeks of the case opening date.
- ⇒ **Progress Report or Alert follow up appointment steps:**
 - * Schedule an appointment
 - * Complete a report on appointment
 - * Indicate if the advisor utilized the progress report or grade information in the appointment. (Radio Question (Y/N): Did the advisor use grade information from progress report(s) or midterm grades in their discussion with the student?)
 - * Use **“At-Risk Progress Report or Alert Intervention Support” services** in the report on appointment.
- ⇒ Pull **midterm grades** through Nanook Navigator.
- ⇒ **Advisor Assignment Management:** Pull advisor assignments in mass through Nanook Navigator.
- ⇒ Want a list of students who have **opted out or not actively opted into texting** through UAOnline? Pull the **student information report**. The last column is the UAOnline data (yes means opted in and no means opted out or did not opt-in).



Fire Science Program Coordinator John George instructs students in fire extinguisher usage, UAF Photographer.

Important Dates & Deadlines

October 19-26: Progress Reports & Cases

October 26: Spring Course List Available

October 30: Last day for student- and faculty-initiated withdrawals (W grade appears on academic transcript)

October 31: Title IX training due

November 2-20: Advisor Registration Appointment Campaign

November 8: National First-Generation College Celebration; First-Gen AK

November 9: Begin spring 2021 priority registration (UAF degree students)

November 23: Begin spring 2021 open registration (all UAF, UAA and UAS students, including nondegree students)

December 1: Subscribe to the Nanook Navigator & Student Success listerv



Future UAF students and family members pose with the Nanook mascot during Inside Out. 2016, UAF Photographer.

Nanook Navigator Return On Investment



Clayton Auld, a junior majoring in electrical engineering, adjusts the controls on an unmanned aerial vehicle during a class demonstration in the Patty Ice Arena. 2015, UAF Photographer.

Events

For All

Year Round: [Nanook Engage](#)

October 26: TEK Talks: Working with Indigenous people

Students

October 15: Chancellor's Forum on FY22 Differentiated Tuition Recording

Due November 1: BLaST Spring Undergraduate Research Grants

Due November 8: Undergraduate Research and Scholarly Activity-Research/Creative Projects for Spring 2021

November 11: Virtual Now Hiring Recruitment

Student Care Employees

Year Round: On-Demand Webinars available for free

Year Round: Department of Equity & Compliance Training

October 27: Nanook Navigator: Alerts & Case Management Training; Communicating with Students Training

November 2-13: 10 Days of Google

Instructors

October 27: Managing Interactions in Synchronous Online Sessions 10/27/2020 1:00

November 2-13: 10 Days of Google

Impact by the Numbers: Strategic Care

Strategic Care for Faculty and Staff



Actions



6,224 Appointments in AY 19-20* compared to 1600 in AY 18-19*



560+ Advisors, Faculty, and Staff actively utilizing platform across AY 19-20 compared to 182 in AY 18-19.

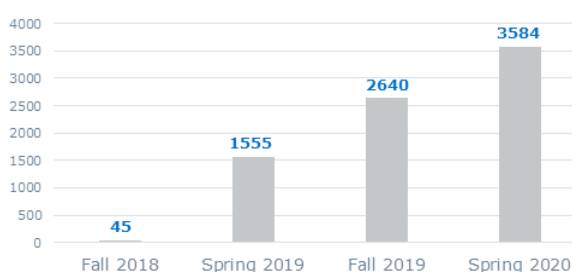


877 Total Alerts issued for students in AY 19-20 compared to 35 in AY 18-19

*AY 19-20 defined as Fall '19-Spring'20
*AY 18-19 defined as Fall '18-Spring'19

Insights

Number of Appointments by Semester Show Strong Growth



This chart indicates the number of appointments recorded within the Navigate platform.

+289%
Increase in number of appointments in AY 19-20 compared to AY 18-19

Impact at a Glance: Fall '19 – Spring '20

- ✓ **2564** Distinct Students Supported through Appointments
- ✓ **94%** Total Appointments w/ Appointment Summary Reports filled out
- ✓ **220+** Total Cases on Students Processed
- ✓ **2900** Total Messages Sent (209 total text messages sent)

Support for Student Care Teams

Deer Oaks Leadership Certificate Webinar Series - Emotional Intelligence for Supervisors Webinar on 10/26

Our emotions can bring us joy and happiness, but also pain and frustration if we don't manage them well. This important presentation discusses the steps necessary for supervisors to build and maintain a balanced emotional life at work to improve relationships with employees, and achieve greater levels of success as a leader. Registration Link: <https://register.gotowebinar.com/register/1417606242530798594>

How can student care teams motivate students?

NACADA provided resources on helping advisors initiate change in student behaviors: <https://nacada.ksu.edu/Resources/NACADA-Companion-Resources/Academic-Advising-Approaches/Motivational-Interviewing.aspx>

NACADA's 2020 Virtual Annual Conference (Oct. 5-8)

If you registered before October 5th for the conference the [recordings are available until November 23](#). NACADA's 2020 Virtual Annual Conference was a huge success thanks to the nearly 2,300 participants who joined us from all over the world on October 5-8, 2020 for four days of interactive learning, networking and engagement. We could not have accomplished this milestone without the hard work and dedication of our many presenters who helped make this event possible. A huge thank you as well to our Exhibitors and Sponsors for being a part of this inaugural virtual annual conference. This reimagined event exceeded our expectations as a direct result of the support from all of you!

Add information to the upcoming newsletter here: <https://forms.gle/YaFr81HiTZH8P6QJA>

Nanook Navigator Resource Website: <https://uaf.edu/gs/nanooknavigator/index.php>

Log into Nanook Navigator: <https://uaf.campus.eab.com/>

Role Request Form: <https://forms.gle/JbToZC6GbnCzjKBB7>

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