# **V3 Reports**



Follow

**What:** V3 Reports contain data and analytic insights related to student success programs. The V3 reports will produce the same results as our legacy <u>Reports</u>, which are still available. The legacy Reports will be sunset at a later date.

Where: Access the Reports landing page by selecting the Reports icon on the left sidebar.

**Who:** Reporting is a helpful tool for **staff** tasked with pulling reports and analytics related to student success programs. This may be the institutional administrator, someone from the provost's office, IR, or another specialized staff member. That said, other staff may also have access to these reports depending on your institution's policies.

**Conditions:** Your institution must have access to reports tied to Strategic Care. Your role must be given access to the reports. Each report has an individual permission for access.

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# **Feature Overview**

As a single source of consolidated data points, Navigate360 creates a unified analytics platform which links numerous campus stakeholders around student success challenges. We use best practice data insights so your college can make informed decisions around student intervention strategies, such as improving student interactions and maximizing faculty and staff workflow.

Our V3 reports have advanced filtering options and new grid styling and functionality. These V3 reports will product the same results as our previous reports, which are still accessible.

Reports					
My Saved Reports	Standard Reports	My Report Automations			
Standard Report		new report. To save a report fo	or future use, click save from the report res	sults.	
These reports ha V2 reports for an	y reason, click <u>here</u> .			ese reports will produce the same results as our V2 reports. Should you need to access old	×
Search in Results					×
Report Type			٥	<i>≅</i> Category	
Appointment Feedback	Metrics			Appointment Feedback	
Appointment Feedback	Responses			Appointment Feedback	
Appointment Campaig	ns Report			Appointment/Visits Reports	
Appointment Requests	Report			Appointment/Visits Reports	
Appointment Summarie	es Report			Appointment/Visits Reports	
Appointments Report				Appointment/Visits Reports	
				1-21 of 21 100 K < 1 > 2	Н

# **Report List and Descriptions**

**There are 25 reports** in Navigate360 V3 Reports: Appointment Feedback Metrics, Appointment Feedback Responses, Appointment Campaigns, Appointment Requests, Appointment Summaries, Appointments, Check-Ins, Alerts, Cases, Knowledge Bot Usage, Enrollment Census, Progress Report Campaigns, Progress Reports, Course Section Capacity, Survey Campaigns, Surveys, Academic Plan Utilization, Student Compliance to Advisor Plan, Availabilities, Attendance, Notes, Students Enrollments, Students Active for Term, and Study Hall.

Detailed information about each unique column in each report is in the Data Dictionary articles on the Help Center and the reports themselves. Information about the columns that appear in every report is in the Standard Fields article. Note that the unique columns should be the same as in the legacy reports.

# **Appointment Feedback Reports**

Appointment Feedback Metrics Report

The Appointment Feedback Metrics report shows how many feedback requests are being sent by a template, how many responses the template has gotten, the response percentage, and information about the template itself.

Search in Results						<u>ان</u> %	
Template Name 0	TOTAL REQUESTS SENT	TOTAL RESPONSES \$	RESPONSE PERCENTAGE	CARE UNIT	LOCATION C	STUDENT SERVICE \$	TEMPLATE CREATED AT
Transfer advising feedback	9	6	66.67	Advising	Advising and Transfer Center	Advising	05/08/2023 2:12 PM
Support Services	89	0		Advising			05/09/2023 10:33 AM
post appt tutoring	0	0		Advising			05/09/2023 1:44 PM
Accessibility feedback	246	189	77%	Advising	Accessibility Office	Advising	05/15/2023 3:17 PM
Math tutoring feedback	265	154	58%	Advising	Accessibility Office	Counseling	05/15/2023 3:17 PM
General feedback	0	0		Advising			05/15/2023 3:20 PM

To use this report, you need the View Appointment Feedback Metrics permission.

### Appointment Feedback Responses Report

The Appointment Feedback Responses report shows the responses that the students give to the feedback forms. It shows each question in the form, the question type, and the answers.

Search in Results						View grid table	
Student Name 0	\$ Appointment Date \$	Start Time \$	END TIME \$	APPOINTMENT ORGANIZER 0	QUESTION TYPE	QUESTIONS 0	Answers
Abuaita, Ashwin	08/01/2023	11:45 PM	11:46 PM	Kilpatrick, Steven	Rating – Frequency	how often would you come	4 Often
Abuaita, Ashwin	08/01/2023	11:45 PM	11:46 PM	Kilpatrick, Steven	Free text	what other feedback do yo	I love donuts
Abuaita, Ashwin	08/01/2023	11:45 PM	11:46 PM	Kilpatrick, Steven	Rating - Satisfaction	how would you rate your ap	4 Satisfied
Acord, Stewart	08/01/2023	11:47 PM	11:49 PM	Kilpatrick, Steven	Yes/No	did you enjoy your donuts?	1 No
Acord, Stewart	08/01/2023	11:47 PM	11:49 PM	Kilpatrick, Steven	Rating - Frequency	how often would you come	2 Rarely
Acord, Stewart	08/01/2023	11:47 PM	11:49 PM	Kilpatrick, Steven	Free text	what other feedback do yo	No Response

To use this report, you need access to view Appointment Feedback Responses for the respective Care Unit as well as access to the report to see the report and its results.

# **Appointment/Visit Reports**

Appointment Campaigns Report

This report shows all Appointment Campaign requests and response information for a Care Unit. A single row represents a single appointment campaign request per student.

Sear	ch in R	esults					× 4 4 🖬 🗉 🗘
	=	Student Name \$	Email 0	Student ID \$	Alternate ID 0	Categories 0	Tags C Majors
	≡	Aaberg, Annette	sbrown@eab.com	467155408	111111		test tag,Attended Impact,Te
	≡	Aaberg, Quincy	hhh@mdd.com	425430011			trio,test tag,Nick's Tag,Atten
	≡	Aadland, Jorn		601798534			trio,test tag,Attended Orient
	≡	Aadland, Katie		659900449			trio,test tag,Attended Orient
	=	Aagaard, Elliott		881656272			trio,test tag,Attended Orient
	≡	Aagaard, Sasha	pzvfvyw1@drdajhg.ujm.orq	800852904			trio,test tag,Advising Self As

To use this report, you need access to view Appointment Campaigns for the respective Care Unit as well as access to the report to see the report and its results.

View the Appointment Campaign Report Data Fields article here.

Appointment Requests Report

This report shows any appointment request created by a user in Navigate360. A single row in the report represents a single appointment request within the date range chosen. For a student to be returned in the report, the student must be active in the terms selected. If no terms are selected, you retrieve all students active in any term with any appointment requests in the date range chosen.

I	Repo	ort R	esults						
	Sear	ch in Re	esults					× 4 4	
		≡	CARE UNIT C	REQUESTED SERVICES \$	REQUESTED COURSE NAME \$	REQUESTED COURSE NUM \$	LOCATION \$	REQUESTED MEETING TIMES \$	REQUESTED ON D
		=	Advising F'inance & etc.	AService without Course	English	E101	Washington DC or VA office		11/20/2020
		=	Advising F'inance & etc.	AService without Course			KIOSK LOCATION (NO SER	testing data	02/05/2021
		≡	Advising F'inance & etc.	AService without Course			KIOSK LOCATION (NO SER	Testing	03/01/2021

**Appointment Summaries Report** 

This report shows any Appointment Summary created by a user within the platform.

**Note.** An appointment can be either a scheduled or drop-in interaction with a student. It can also include canceled appointments and no-shows if the boxes are checked in the Data Filters.

A single row in the report represents a single Appointment Summary with a Created Date in the date range chosen. If the Appointment Summary was created for multiple students, you find one row per student with the summary report data. For a student to be returned in the report, the student must be active in the terms selected. If no terms are selected, you retrieve all students active in any term with any appointment summaries in the date range chosen.

The data returned in the Appointment Summaries report is Care Unit-specific. To access the report's data, users must have a role with access to a given Care Unit and the ability to view Appointment Summaries within that Care Unit. They also need the **View Appointment Summaries Report** permission.

=	CARE UNIT 0		Search in Results									
	Care Unit 0	Scheduled Services 0	REPORTED SERVICES	Scheduled Course Name 3	Scheduled Course Num \$	REPORTED COURSE NAME	REPORTED COURSE					
=	Advising F'inance & etc.	AService with Course	AService with Course									
=	Advising F'inance & etc.	AService with Course	AService with Course	English	E101	English	E101					
=	Advising F'inance & etc.	AService with Course	AService with Course	English	E101	English	E101					
	=	Advising F'inance & etc.	Advising Finance & etc. AService with Course	Advising Finance & etc.     AService with Course     AService with Course	Advising Finance & etc.     AService with Course     AService with Course     English	Advising Finance & etc.     AService with Course     AService with Course     English     E101	Advising Finance & etc.     AService with Course     English     E101     English					

View the Appointment Summary Report Data Fields article here.

### **Appointments Report**

This report shows any appointment created by a user in Navigate360. A single row in the Appointments Report represents a single appointment instance with the Appointment Date within the date range chosen. If the appointment instance is a group appointment, you see a single row per student in the appointment. For a student to be returned in the report, the student must be active in the terms selected. If no terms are selected, you retrieve all students active in any term with any appointments in the date range chosen. An appointment must have an attendee in order for it to pull in the Appointments Report.

Rep	Report Results									
Sea	rch in R	esults						] ≫ ⊎	~	1 🗉 🗘 😳
	≡	Student Name 3	Email 3	STUDENT ID	Alternate ID 🗘	CATEGORIES 0	Tags		٥	Majors
	=	435, Support	ccox@eab.com							
	=	Belile, Emily		835311971						
	=	Bishop, Winston	Inaselli@eab.com	wbishop	wb					
	=	Helfert, Miyo	eab@test.com	000266309		Track and Field				
	=	Norris, Kristen	kmnorris08@gmail.com							
	=	Ogre, Shrek	shrekogre!1234.com	OnionsYUM		Football,Pell Eligible				
0 sele	cted 🧿	0					1 - 9 of	9 100	К	< 1 > X

The data in the Appointments report is Care Unit-specific. To view and access the data, users must have a role with access to a given Care Unit and the ability to view appointments within that Care Unit. They also need the **View Appointments Report** permission to see the link to the report.

**Important.** The V3 Appointments Report currently does not have a Students Without Appointments mode. If you need that, use the V2 report.

View the Appointments Report Data Fields article here.

**Check-Ins Report** 

The Check-Ins report shows *any* check-in for a visit in Navigate360. This includes appointments, track time, and record visit check-ins. A single row represents a single check-in within the date range chosen. This includes Appointments, Track Time, and Record Visit check-ins. If you have selected an enrollment term or terms, the student must be active in the terms selected to be returned in the results. Otherwise, the report retrieves all students active in any term with a check-in the selected date range.

-	rt Re	esults					<u>ه</u> ۴ « [I	1 🗉 🗘 🔅
	=	Care Unit 0	STUDENT SERVICES \$	Course Name \$	Course Number \$	LOCATION C	CHECK IN DATE 0	CHECK IN TIME
	=	Academic Center for Excell	Advising Help			Academic Success Coachin	09/05/2023	02:19 PM
	=	Advising Whitehurst Univer	Event attendance			Academic Advising Center (	09/05/2023	11:31 AM
0 selec	ted 🔘	) 🛈					1 - 2 of 2 100 K	< <b>1</b> > X

To use this report, a user needs the **View Check-in Report** and **View Students Checked-In/Out** permissions.

View the Check-Ins Report Data Fields article here.

### **Intervention Reports**

Alerts Report

The Alerts report includes any user-created alert associated with the Navigate360 platform, along with associated details. This covers alerts created by campaigns or ad-hoc alerts. A single row represents a single alert instance within the selected date range. If you filter by enrollment terms, only students active in the terms return in the report results. If you do not filter by enrollment terms, you retrieve all students active in any term with any Alert instances in the date range chosen.

Re	po	rt R	esults						
Ş	Searc	h in R	esults					× 4 K	1 🗉 🗘 📀
C		=	Student Is Active 3	CARE UNIT	Alert Reasons	Course Name 0	Course Number  \$	Alert Created At Date 3	ALERT CREATED A
C		=	Yes		JAM test alert	Hogwarts: A History	0731	07/20/2023	11:30 AM
C		=	Yes		Tutoring Referral (Negative)			08/10/2023	09:09 AM
C		≡	Yes		Attendance Concerns (Neg			08/11/2023	10:00 AM
C		=	Yes	JB Advising	JB HR Test (Neutral)	Music Theory I	101	08/10/2023	01:45 PM
C		≡	Yes	JB Advising	JB HR Test (Neutral)	Music Theory I	101	08/10/2023	02:16 PM

To use this report, a user needs the View Alerts Report permission.

View the Alerts Report Data Fields Article here.

Cases Report

This report shows any Case created by a Navigate360 user and the associated details. The Cases report allows you to learn about open or closed cases at your institution, including who opened the case, who is assigned to the case, and the Case Closed Reason.

A single row represents a single Case instance in the date range. If you have selected an enrollment term or terms, the student must be active in the terms selected, otherwise the report pulls all students active in any term with a case in the selected date range.

Search in Results									
	=	Care Unit \$	Alert Reasons	٥	Course Name 0	Course Number \$	Opened By 3	Opened At Date \$	Opened At T
	=		Tutoring Referral				435, Support	08/10/2023	09:09 AM
	≡		Attendance Concerns				Dore, Albus	08/11/2023	10:00 AM
	≡	Academic Support - FLC	Attendance Neutral		Environmental Sustainability	ES400	Naselli, Lia	08/17/2023	02:49 PM
	=		Attendance Concerns				Dore, Albus	08/11/2023	10:00 AM
	=		Tutoring Referral				435, Support	08/10/2023	09:09 AM
	≡		Attendance Concerns				Dore, Albus	08/11/2023	10:00 AM

The data returned in the report is Care Unit-specific. To access the report's data, the user must have a role with access to a given Care Unit and the ability to view cases within that Care Unit. The user also needs the **View Cases Report** permission.

View the Cases Report Data Fields article here.

**Enrollment Census Report** 

This report shows any Enrollment Census response created by a Navigate360 staff user.

A single row represents a single Enrollment Census response instance with a created date in the date range chosen.

For a student to be returned in the report, the student must be active in the terms selected. If no terms are selected, you will retrieve all students active in any term with any Enrollment Census responses in the date range chosen.

Sear	ch in Re	esults					※ 平 ペ 回 こ
	≡	CAMPAIGN CREATOR NAME 0	CAMPAIGN CREATOR ID	CAMPAIGN CREATOR EMAIL \$	Course Name 3	Course Number \$	SECTION NAME
	=	Doyle, Erin	98769876	edoyletest@eab.com	INTRO - Irish Dance - WL	54321	Summer1
	=	Cavise, Fiona	fcavise@eab.com	fcavise@eab.com	Biochemistry 123	12345	Summer 2019
	≡	Holoman, Brandy		bholoman@eab.com	Learning Framework	EDUC 1300	1211
	≡	Holoman, Brandy		bholoman@eab.com	Learning Framework	EDUC 1300	1211
	=	Baxtor, Raven	r.baxtor	ashleighmurray@eab.com	Fashion Studies -AJM	201	Fashion Merchandising
	≡	Cavise, Fiona	fcavise@eab.com	fcavise@eab.com	Biochemistry 123	12345	Summer 2019

To view this report, users need the View Enrollment Census Report permission.

View the Enrollment Census Campaigns Report Data Fields article here.

Progress Report Campaigns Report

This report shows all Progress Report campaign requests and response information.

A single row represents a single Progress Report request per student created in the date range chosen.

Sear	ch in R	esults					» ± ~< 🛄 🗉 🗘 🕅
	≡	Campaign Name	CAMPAIGN CREATION DATE 0	CAMPAIGN CREATION TIME 0	Campaign Expiration Date 0	CAMPAIGN EXPIRATION TIME 0	CAMPAIGN CREATOR NAME     CAMPAIGN CREATOR NAME
	=	Test -AJM	08/10/2023	08:17 AM	09/30/2023	12:00 AM	435, Support
	=	Test -AJM	08/10/2023	08:17 AM	09/30/2023	12:00 AM	435, Support
	≡	WL Test - PR At Risk	08/09/2023	12:56 PM	11/07/2023	12:00 AM	435, Support
	≡	WL Test - PR At Risk	08/09/2023	12:56 PM	11/07/2023	12:00 AM	435, Support
	≡	AJM test 8/9	08/09/2023	01:52 PM	11/07/2023	12:00 AM	435, Support
	≡	AJM Test campaign (Part 2	08/09/2023	02:19 PM	11/07/2023	12:00 AM	435, Support

To view this report, users need the **View Progress Report Campaigns Report** and **View Progress Reports on Students** permissions.

View the Progress Report Campaign Report Data Fields article here.

Progress Reports Report

This report shows any Progress Reports and Progress Report responses created by a user within the platform.

A single row represents a single Progress Report instance with a created date in the date range chosen. For a student to be returned in the report, the student must be active in the terms selected. If no terms are selected, you will retrieve all students active in any term with any Progress Reports in the date range chosen.

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	≡	CREATOR NAME	CREATOR ID	CREATOR EMAIL \$	ALERT REASONS	DATE SUBMITTED \$	TIME SUBMITTED 0	Marked At- F
	=	Higuera, Maria	mhiguera@eab.com	mhiguera@eab.com	Attendance Concerns	07/05/2023	04:57 PM	Yes
	=	Higuera, Maria	mhiguera@eab.com	mhiguera@eab.com	JAM test alert	07/20/2023	11:30 AM	No
	≡	Sullivan, Bonnie K		bsullivan@eab.com		07/18/2023	12:22 PM	No
	=	Higuera, Maria	mhiguera@eab.com	mhiguera@eab.com		07/05/2023	04:59 PM	No
	≡	Higuera, Maria	mhiguera@eab.com	mhiguera@eab.com	JAM test alert	07/20/2023	11:30 AM	Yes
	≡	Sullivan, Bonnie K		bsullivan@eab.com	Behavioral Concerns	07/18/2023	12:22 PM	No

To view this report, users need the **View Progress Reports Report and View Progress Reports on Students** permissions.

View the Progress Reports Report Data Fields article here.

# **Operations Reports**

**Course Section Capacity Report** 

# **Smart Guidance Reports**

Student Compliance to Advisor Plan Report

Note. This report is for institutions with Next Generation Academic Planner.

This report will show student compliance with academic plans created by their advisors. A row represents one academic plan created by one advisor for one student and the student's compliance with that plan. If an advisor has created multiple plans for one student, each one will be listed as a separate record.

Student Compliance to Advisor Plan Report	💼 EAB
✓ Report Information	
Unsaved Report	Load Saved Report $\checkmark$ 🖉 Save As
Data Filters®	Share These Filters
Filters Logic: Match all Filters (AND) 🗸 🕜 Results must match ALL filters: 1	
Field *     Condition     Low *     High *       1     Overall Plan Compliance     X     between     20     60       + Add Filter	$(\mathbf{x})$
Include Inactive Users Include My Students Only	Support

To access this report, a user must have the View Advisor Plan Compliance Report permission.

Academic Plan Utilization

Note. This report is for institutions with Next Generation Academic Planner.

This report will show how students are utilizing their academic plans. A single row represents a single course chosen on a student plan.

Academic Plan Utilization	
V Report Information	
Unsaved Report	Load Saved Report 🗸 🗹 Save As
Data Filters <sup>③</sup>	Share These Filters
Filters Logic: Match all Filters (AND) 🗸 🕜 Results must match ALL filters: 1	
Field *     Condition     Value *       Image: Term     X     contains any     SPRING 2022 (TERM #3) X)       Summer 2022 (TERM #1) X     X     Summer 2022 (TERM #1) X)	×
+ Add Filter	

To access data within this report, the user must have the View Academic Plan Utilization Report permission.

Surveys Report

**Note.** This report is for institutions who use Survey Builder in Smart Guidance. It updates every day at 7 AM in your school's main time zone.

The **Survey Report** shows Survey question results from any non-campaign surveys that were created and sent from the Survey Builder tool in the CAT. The results in this report do not show those responses from surveys created using the Survey Campaign functionality. Each row shows data related to a single answer to a survey.

Da	ta Fi	ilters <sup>®</sup>						
Fi	lters Lo	ogic: Match all Filters (AND)	✓ ⑦ Results must ma	tch ALL filters: 1				
	1 ( Add F	Field * Care Unit iilter	Condition		-			
Rep	Report	esults						
		STUDENT NAME \$	Email. 0	STUDENT ID 0	Alternate ID 0	CATEGORIES 0	Tags \$	CLAS
	=	Ansara, Berry	dcornwell@al.com	31128754	testuser3@eab.com	CATEGORIES V	1402 4	Juni
	=	Anstey, Gaetano	cstembel@eab.com	15938570	sybkwjefn			Othe
	=	Anstey, Gaetano	cstembel@eab.com	15938570	sybkwjefn			Othe
	=	Anstey, Gaetano	cstembel@eab.com	15938570	sybkwjefn			Othe

Users need the View Surveys Report permission in Navigate360 Staff to see this report.

Survey Campaigns Report

**Note.** This report is for institutions who use Survey Campaigns. It updates every day at 7 AM in your school's main time zone.

The Survey Campaign Report shows survey question results from surveys that were created and sent from Survey Campaigns. The results in this report will not return those responses from surveys created and sent in Survey Builder. Each row shows data related to a single answer to a Survey Campaign created in the Staff platform.

Users need the View Survey Campaigns Report permission in Navigate360 Staff to see this report.

### **Staff Reports**

Availabilities Report

This report shows any appointment, campaign, or drop-in availability created in the platform. These can be "forever" availabilities or availabilities for a defined date range.

**Note.** For an Availability to show up in the report, the Availability must have overlap with any date within the date range. For example, if the date range is March 1st to March 31st and an Availability runs February 15th to March 1st, it appears in the report. This is different than our previous filtering.

Users with certain permissions can use this report to create and edit Availability for other users. To create Availabilities, users need that permission. To edit Availabilities using this report, the user needs access to edit Availabilities within a given Care Unit.

Users also need the **View Availabilities Report** permission to see the report and/or create and edit Availabilities.

A single row in this report represents a single availability instance within the date range chosen. The *Active* field shows whether the availability is active or inactive on the day that you run this report.

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	≡	Staff Name \$	Staff ID 3	STAFF ALTERNATE ID	Staff E-Mail \$	CARE UNIT	Student Services \$	Courses
	≡	22, Support			stipton@eab.com	Advising	Academic Challenges, Choo	
	≡	Abbott, Mae (Google Sync)	MA01	199887623584	abbotmae@eab.com	Advising CU	Advisor with Course(WT)	ARM1, B100, CH
	=	Bailey, Sonya	s01	314757440703	mae.moore@toycorwin.co	DSS	Career development	
	≡	Bekkouche, Chaouki	c001	437553093315	gene@lemke.io	Advising CU	Academic Challenges	
	=	Bekkouche, Chaouki	c001	437553093315	gene@lemke.io	Advising	Academic Challenges	

The Availabilities report allows you to learn who or how many staff are available for particular Services, Care Units, Locations, or courses.

View the Availabilities Report Data Fields article here.

# **Student Data Reports**

Attendance Report

This report shows any attendance entry created by a user in Navigate360.

A single row represents a single attendance entry with a created date in the selected date range. If the attendance entry was created for multiple students, you find one row per student with the attendance data. For a student to be returned in the report, the student must be active in the terms selected. If no terms are selected, you retrieve all students active in any term with any attendance entry in the date range chosen.

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	=	¢	CREATOR NAME	CREATOR ID	CREATOR EMAIL	SUBMITTED ON DATE	SUBMITTED ON TIME	Course Name 🗘	Course N
	=		Ogre, Fiona	DragonsWOO	fionaogre@shrek.com	10/02/2023	09:31 AM	Swamp Ecosystems	1028
	=		Stoy, Jen		jstoy@eab.com	08/28/2023	10:25 AM	Swamp Ecosystems	1028
	≡		Stoy, Jen		jstoy@eab.com	08/28/2023	10:25 AM	Swamp Ecosystems	1028
	≡		Higuera, Maria	mhiguera@eab.com	mhiguera@eab.com	06/16/2023	04:10 PM	Hogwarts: A History	0731
	≡		Higuera, Maria	mhiguera@eab.com	mhiguera@eab.com	06/16/2023	03:41 PM	Hogwarts: A History	0731
	=		Doyle, Erin	98769876	edoyletest@eab.com	08/24/2022	09:56 AM	INTRO TO AFR & AFR-AM H	AAS-114

To access this report, users need the View Attendances Report permission.

View the Attendance Report Data Fields article here.

Notes Report

This report shows any Note created by a Navigate360 user in the platform. The Notes report allows partners to see how information outside appointments is being recorded by staff who have access to Navigate360.

A single row represents a single Note with a created date within the selected date range. If the Note was created for multiple students, you find one row per student with the Note data.

For a student to be returned in the report, the student must be active in the terms selected. If no terms are selected, you will retrieve all students active in any term with any notes in the date range chosen.

To access this report, users need the **View Notes Report** permission. To see other users' private notes in this report, users need the **View Private Notes Created by Other Users** permission and for private notes to be active for your institution.

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	=	NOTE REASON 0	NOTE CONTENT \$	CREATED AT DATE 0	CREATED AT TIME 0	CREATOR NAME	CREATOR ID 0	CREATOR EMAIL
	≡	Academic Planning	adsdq	08/06/2019	09:04 AM	ASaboe, ANicholas		nsaboe@eab.cc
	=		test	10/25/2018	12:02 PM	435, Support		wolfowitz@eab.
	=	Academic Planning	Testing note reasons	07/17/2019	04:20 PM	Kilpatrick, Steven	123456792	skilpatrick@eab
	=	New Note Reason	Here is a note! I can make thi	07/24/2019	03:53 PM	Kilpatrick, Steven	123456792	skilpatrick@eab
	=		Text	08/26/2019	02:30 PM	Brown, Stephen		sbrown@eab.cc
	=	LOA	Admin	04/23/2020	03:42 PM	435, Support		daverbach@eat
0 sele	cted 🧿	0 (				1 - 100 of 924 100	K < 1 2 3	4 5 > >

View the Notes Report Data Fields article here.

Student Enrollments Report

This report shows any course enrollments a student has in a selected term. A single row represents a single enrollment instance within the selected term. Users find one row per student course enrollment with the associated data. This means if a student is enrolled in five classes, you see five lines for that particular student. For a student to be returned in the report, the student must be active in the selected term.

Students Enrollments Report	
✓ Report Information	
Unsaved Report	Load Saved Report $\checkmark$ 🖉 Save As

Students Report

This report shows general information for students in Navigate360. It also shows if the student can receive SMS communications from the Navigate360 short-code or a telephone number from the pool. A single row represents a single student in the Navigate360 platform.

To use this report, a user needs the View Student Info Report permission.

Sear	ch in R	esults						≫ 4	~	
	≡	Student Name 3	Email 0	STUDENT ID	Alternate ID	Categories \$	Tags		٥	Majors
	=	Abernathy, Asia	wilfrid@manngusikowski.c	984845531102	230577410873	Freshmen Cohort Fall 2011				
	≡	Anderson, Bianka	jamie_bosco@dare.info	041571212102	854077761885	Program: Credential				
	≡	Bekk, Chao	chaoukiqa@gmail.com	test1234						
	=	Bolden, Slade	sbolden@al.com	88765						
	≡	Carter, Shyheim	dhenry@al.com	3448374995		Foot-ball				
	=	Cronin, Carolina	christ@hyattdonnelly.net	231123425119	769510455674	Program: Undergraduate De				

This report can be used to confirm that student data is coming into the system properly.

View the Student Info Report Data Fields article here.

Study Hall Report

This report shows any study hall check-ins and hours created by a user within the platform. A single row represents a single student with a check-in for study hall in the chosen term. For a student to be returned in the report, the student must be active in the selected term.

Г

Rep	ort R	esults						
Sea	rch in R	esults					Ø 4	u ~ (III II 🗘 🔅
	≡	GPA 🗘	TERM FOR REQUIRED STU 3	REQUIRED TIME PER WEEK \$	Total Required Time Fo 💲	Completed Time (In Min) 🗘	Charity Time (In Min) 🛛 🗘	Remaining Time Per We 0
	=			732	1,464	0	0	1,464

To view this report users need the View Study Hall Depart permission

# **Building a Report**

# Add a Data Filter

To generate a report, begin with creating your search parameters. Use Data Filters to define report-specific behavior or objects. Select a field, condition, and value for each row. Filters can be mixed and matched for more precision in your report.

Tips and tricks:

- Fields are specific to your report type.
- Conditions vary by data type. For example, if a field contains dates, you can filter by a date range.
- Values are specific to each field.
- Want all available data? Filter by a required field and select the "is not empty" condition.

Data Filters * Add Filter		
Filters Logic: Match all Filters (AND) 🗸 🤊	Results must match ALL filters:	1
Field *		×

**Filters Logic** 

Filters Logic options determine how your criteria are interpreted by the platform. By default, Navigate360 has the report match all filters.

Option	Description
Match all Filters (AND)	Use the match all filters option to create a logical condition that requires all specified criteria to be true for a record to be included in the report results. AND logic will narrow your results.
Match any Filters (OR)	Use the match any filters option to a logical operator that connects multiple conditions, where at least one condition must be true for a record to be included in the report results. OR logic will broaden your results.
Advanced (AND/OR)	Use Advanced to create more complex logic when creating a report to specify conditions that must be met. "AND" requires all conditions to be true, while "OR" requires at least one condition to be true.

# Add Additional Search Criteria

You can add multiple filters to a report. Click +Add Filter to add another filter to the report.



# **AI Filter Assistant**

**Note.** Al Filter Assistant is only available to partners with NavAI. Reach out to your Strategic Leader if you have questions about your partnership.

The AI Filter Assistant works with Navigate360 V3 reports to quickly find and apply report filters. When enabled, open the AI Filter Assistant from the Data Filters panel in V3 reports.

Data Filters®	Al Filter Assistant	Share These Filters
Filters Logic: Match all Filters (AND) V 🔊 Results must match ALL filters: 1		
Field *		×
🗌 Include Inactive Users 🔲 Include My Students Only 🗹 Include Cancelled Appointments 🗹 Include No shows		

The panel opens. Users then enter a prompt for their desired report and select Generate Filters.

AI Filter Assistant	×
Hi, there! I'm an Al Assistant who can help you quickly find and apply report filte How would you like this report to be filtered? ③	ers.
Show me the Financial Aid cases that were opened more than a week ago and don't have assignee.	an
Generate Filters	

The AI Filter Assistant then adds filters for the report. Users can then adjust the filters or modify the prompt again. If a user modifies a prompt, the AI Filter Assistant regenerates the filters.

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Data	Filters®						Al Filter Assistant     Share These Filters
Filters	Logic: Match all Filters (AND) 🗸	Results	must match ALL filter	3: 1 AND 2 ANI	D 3		
	Field *		Condition		Value *		
1	Care Unit	× ~	contains any	~	FINANCIAL AID X	× ~	×
	Field *		Condition		Date *		
2	Opened At Date	× ~	before	$\sim$	04/16/2024		×
	Field *		Condition				
3	Case Assignees (user list)	× ~	is empty	~			×
+ Ad	d Filter						
in In	clude Inactive Users 🔲 Include My	Students Only					

To use AI Filter Assistant, select the **AI Filter Assistant** permission on the **Edit Role** page for users and user roles that you want to have access to this feature once it is turned on for your institution.

NavAl
AI Content Generation and Message Enhancement?
✓ AI Filter Assistant <sup>?</sup>
□ Knowledge Bot <sup>?</sup>
Administration for Knowledge Bot <sup>?</sup>

# **Additional Checkboxes**

Many of the reports include extra checkboxes and most will include the checkboxes *Include Inactive Users* and *Include My Students Only* (both unchecked) by default. These help further narrow your report results. An example of the filter checkboxes available in the Appointments Report is displayed below.



# **Run Report**

Once your search criteria are set, click **Run Report** to run the report. Note that any reports with more than 20,000 rows will not display results; instead, you will have to download a CSV of the results.



### **Sharing Data Filters**

Users can share the filters they select for a report by choosing the Share These Filters button.

Data Filters <sup>®</sup>	Share These Filters

Clicking the button copies a URL to the user's clipboard. The user can then paste the URL and send it to another user. If the user has the correct permissions to see the report AND filters chosen, clicking the URL opens the Report page with pre-filled filters. If they do not have the correct permissions, users receive a Permission Denied notification.

# **Working with Report Results**

Once you have run your report, the results populate in the table below the data filters. This is called the grid. The grid has a lot of features to help users with the report data, described in the next sections.

### **Search in Results**

When your Data Filter results are shown, you can enter more information to further narrow down your search results. Note that as in V2 reports, you can click the student's name in report results and it will open the Student Profile.

	Report	esults										
Se	arch in R	esults							8	₼	~~	
	=	Student Name \$	Email	0	Student ID \$	Alternate ID 3	CATEGORIES C	Tags			¢	Majors
	=					•						
	=											
	_		1									

### lcons

Next to the search bar there are icons, explained in the table.

lcon	Description	Behavior
<u>))</u>	Clear all sorts and filters	When selected, the sorts in the grid and the filters in the search results are cleared. Grid settings are not applied.
<u>₹</u>	Export	When selected, the grid is exported into a CSV file. Grid settings (if any) are applied. More information below.
~ć	Load grid into pivot table	When selected, the grid loads into a pivot table. More information below.
	View grid table	When selected, the grid search results display.
	View column manager	When selected, you can adjust the column order by dragging or clicking each item up or down the list. Use the checkboxes to toggle column visibility. Use the caret symbol to move an item up or down the list by one position or move an item to the top or bottom of the list. Any changes will revert back to the default order when you exit this page. This replaces the <b>Show/Hide Columns</b> action from legacy reports.
\$	View sort manager	When selected, you can create a multi- column sort. If the sort buttons are used on the table then the multi-column sort is reset and sorting occurs by only one

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lcon	Description	Behavior
		column. Any changes will revert back to the default order when you exit this page.
<b>;;;</b> }	View grid settings	When selected, you can configure how the grid renders and exports data. Any changes will revert back to the default order when you exit this page. More information below.

# **Export Reports**

**Important.** All exports in these reports are in CSV format. This standardizes the export and allows any version of Excel to open the file. However, **View Grid Settings** lets users customize the download filename, quote character, and delimiter for convenience.

All reports can be exported. Any report with more than 20,000 lines does not display in the grid and must be exported.

To export, select the **Export icon** after taking any actions (e.g., showing/hiding columns) you want to do before creating an export file.

The CSV file downloads.

		в	С	D	E	F	G	н	1	J	К	L	MN	0	Р	Q	R	S	т	U
1 Stud	dent Nan Err	nail !	Student ID	Alternate ID	Categories	Tags	Majors	Classification	Assigned St	a Cumulative	Student Is A	care Unit	Scheduled Se Scheduled Co	Scheduled C	Location	Scheduled N	Appointment	Scheduled St	Scheduled St	Scheduled Er
2 435,	, Support cco	ox@eab.cor	m								Yes	Academic Ce	Advising Help		ASC Virtual	T In-Person	Scheduled	9/1/23	2:00 PM	9/1/23
3 Belil	ile, Emily		835311971						Yackley, Eliz	abeth (Monite	Yes	Advising Wh	General Advising		Academic A	c Virtual	Scheduled	9/7/23	10:00 AM	9/7/23
4 Bish	hop, Wins Ina	aselli@eat	wbishop	wb				Sophomore (	Miller, Nick	(Advisor); Day	Yes	Advising	General Advising		Adams Mill	Tutoring	Drop-in	8/30/23	2:00 PM	8/30/23
5 Helf	fert, Miyc ea	b@test.co	266309		Track and Fie	eld		Senior (Fall S	Owens, Jes	sica (Academi	Yes	Academic Ce	Advising Help		Student Sup	r In-Person	Scheduled	8/28/23	9:00 AM	8/28/23
6 Norr	ris, Kriste km	norris08@	gmail.com								Yes	KB Test Care	Advising		KB Test Loca	a In-Person	Scheduled	9/1/23	3:00 PM	9/1/23
7 Ogre	e, Shrek shi	rekogre!12	OnionsYUM		Football,Pell	Eligible		Junior (Sprin	Dillman, Tyl	er (Tutor); Lyr	Yes	Advising Ath	Eligibility Qu Swamp Ecos	1028	Student Sup	r In-Person	Scheduled	9/1/23	10:00 AM	9/1/23
8 Vort	tex, Cindy cin	ndy.vortex(	cindy.vortex	cindy.vortex				Freshman (S	Wheezer, C	arl (Professor)	Yes	Advising	General Advising		Adams Mill	1 In-Person	Scheduled	8/23/23	11:45 AM	8/23/23
9 Vort	tex, Cindy cin	ndy.vortex(	cindy.vortex	cindy.vortex				Freshman (S	Wheezer, C	arl (Professor)	Yes	MG Advising	Bio Advising		Adams Mill	1 Group	Scheduled	8/23/23	8:00 PM	8/23/23
10 Win:	nslow, Ed asl	hleighmur	24681012		Honor Roll	honors		Sophomore	Dillman, Tyl	er (Professor)	Yes	JAM's Study	Student Advising		Murray Stud	Virtual	Scheduled	8/24/23	4:00 PM	8/24/23

We removed all rows from the top of the file that produced the school name, date ranges, and other added information.

**Note.** Only the first 32000 characters of a Note show in the report or CSV. This applies to the **Notes Report** only and is due to Excel limitations. To see the full note, go to the Student Profile.

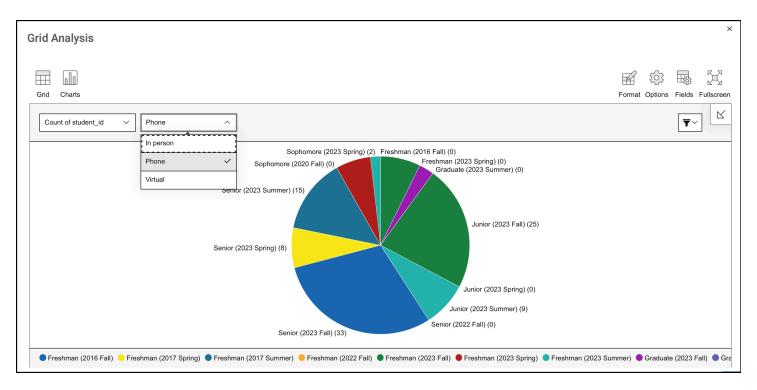
# **Pivot Tables and Charts**

A third-party tool, Flexmonster, is integrated into V3 reports and allows users to create data visualizations and pivot tables within Navigate360. Once report results have generated, click on the icon to load data into a pivot table.

The selection of filters and the arrangement of fields into rows and columns is done in the *Fields* area of the tool. Additional formatting and display options, such as the inclusion of totals and subtotals, are also available.

Gri	id Analysis								
6	Grid Charts								
HE	HEDULED START DATE AIL * SCHEDULED START TIME AIL * SCHEDULED END DATE AIL * SCHEDULED END T								
	1		2	3		4	5	6	
1			SCHEDULED ME	ETING TYP	PE▼¢				
2	SCHEDULED DURATION (II	n Min) 🌣	In person	Phone		Virtual			
3	105		2		0	0			
4	120		387		0	1			
5	15		102		0	1 137			
6	180		15		0	0			
7	20		3		109	36			
8	30		1 277		1	3 813			
9	45		48		0	273			
10	60		569		0	307			
11	75		1		0	0			
12	90		6		0	0			
13									
14									
15									
10									

Visual displays of the data can be generated by selecting a specific chart type from the *Charts* area of the tool.



Users not yet familiar with pivot table functionality are encouraged to join our <u>V3 Reports New Feature</u> <u>Spotlight</u>, where we will provide more information about pivot tables and charts, use cases for these data visualizations, and how to create them within V3 reports.

# **Grid Settings**

Grid Settings allows you to configure how the grid renders and exports data.

Report Results					
Search in Results	×	ٺ	~6	⊞	0
Grid Settings Configure how the grid renders and exports data.					
Features					
Frozen First Column					
If set, then the first column will not scroll horizontally					
Export Settings					
Filename of Download					
appointment_campaigns_report.csv					
Quote Character					
•					
The character used to quote fields.					
Delimiter					
,					
The delimiting character, to separate cells. It can be any character except newline, line break, or double-quote.					
Skip Empty Lines					
If set, then lines that are completely empty (those which evaluate to an empty string) will be skipped.					
Use Column Data Key for Header					
If set, then the header will use column data key rather than column title.					



#### Frozen First Column

If selected, the first column of the grid will not scroll horizontally.

#### **Export Settings**

- Filename of Download: Enter the name you would like displayed when the grid is exported.
- Quote Character: Enter the character used to quote fields.
- *Delimiter*: Enter the delimiting character to separate cells. It can be any character except newline, line break, or double-quote.

#### **Skip Empty Lines**

If selected, then the lines that are completely empty (those which evaluate to an empty string) will be skipped.

#### **Use Column Data Key for Header**

If selected, then the header will use the column data key rather than the column title.

### **Report Actions**

Users can take action on any report by opening the **Actions** menu in the report results. Below is an example of the Actions menu for the Appointments report.

$\blacksquare$ Actions	Search in Results							
Send a Messag	e to Student							
Create Ad hoc A	Appointment Summary							
Create an Appo	intment Campaign							
Schedule Appo	intment							
Tag								
Note								
Issue Alert								
Add to Student List								
Add To-Do								

While most reports have some unique actions, all reports have some similar actions. Unique actions are listed in the Data Dictionary article for the report.

The actions that every report has are listed below.

#### Send a Message to Student

Sends a message to the students selected by email or text.

### **Create Ad-hoc Appointment Summary**

Opens an Appointment Summary Report for the students selected.

### Create an Appointment Campaign

Creates an Appointment Campaign using the selected students.

#### **Schedule Appointment**

Creates an Appointment between the students and the person who ran the report.

### Tag

Adds a tag to the students selected.

### Note

Adds a note to the students selected.

### **Issue Alert**

Issues an alert for the students selected.

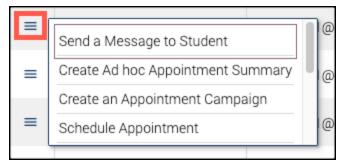
### Add to Student List

Adds the selected students to a Student List.

### Add To-Do

Adds a staff To-Do for the students selected.

Additionally, by clicking the icon, users can perform actions on an individual student.



### **Saving a Report**

Saved Reports give Navigate360 staff users the ability to save student and activity filters for a particular report to which they have access, much like a Saved Search. Saving a V3 report also saves most grid settings (except column width and columns in the pivot table). This allows users to re-run the search quickly and efficiently without having to reselect the filters each time they access the report. Downloaded Reports will continue to be available in the Download Center for 7 days.

To save a report, run your report as usual and then click the **Save As...** button on the results page.

**Unsaved Report** Load Saved Report  $\, \smallsetminus \,$ 🖉 Save As...

After creating a saved report, the report will appear on the **Saved Reports** tab.

iC	ports									2	
My S	Saved Reports S	tandard Reports	My Report Autom	ations							
ave	d Reports										
		elow. To add a new S	Saved Report, run a St	andard Report and	click save from the report r	results.					
	You Are Currently Vi	-									>
	You Are Currently Vi Should you need to ac	-		n, visit <u>Lists &amp; Save</u>	<u>ed Items</u> .						>
	Should you need to ac	ccess your V2 saved	reports for any reaso		ed Items. Iitionally the V3 reports canr	not current	tly be scheduled, this fu	nctionality is	: coming soon.		>
	Should you need to ac	ccess your V2 saved	reports for any reaso			not current	tly be scheduled, this fu	nctionality is	: coming soon.		>
	Should you need to ac	ccess your V2 saved	reports for any reaso			not current	tly be scheduled, this fu	nctionality is	coming soon.	 	>
	Should you need to ac Reminder: The V2 rep	ccess your V2 saved	reports for any reaso			not current	tly be scheduled, this fu USED IN AUTOMATION	nctionality is	Coming soon.	 Past Reports	8
Sear	Should you need to ac Reminder: The V2 rep rch in Results	ccess your V2 saved	reports for any reason ted on a later date, to b	be announced. Add	litionally the V3 reports can					 PAST REPORTS	8

# **Report Automations**

Users can create automated actions from saved V3 reports. Refer to the <u>Automated Actions</u> article to find out how. Once an automation is created, it appears on the My Report Automations tab.

R	eports												
М	y Saved Reports	Standard Rep	oorts M	ly Report Automations									
	Report Automations Use automations to apply common actions to your saved searches on a recurring basis. Note: this list contains automations associated with either a Saved Search or V3 Saved Report.												
+	Add Automation												
s	earch in Results											8	
=	AUTOMATION NAM	e ¢	Sta \$	Automation Type	٥	SAVED REPORT NAME	¢	SAVED REPORT TYPE	MATCHES FOUND	ACTIONS TAKEN	\$	MATCHES OF	
=	<u>Message New A</u>	<u>\lerts</u>	Active	Send a Message - E-mail		Last 14 Days Alerts		Alerts Report	0	0		0	
									1 - 1 of 1	100 K	< 1	> >	

From this tab, users can edit or delete an automation, or add a new one.