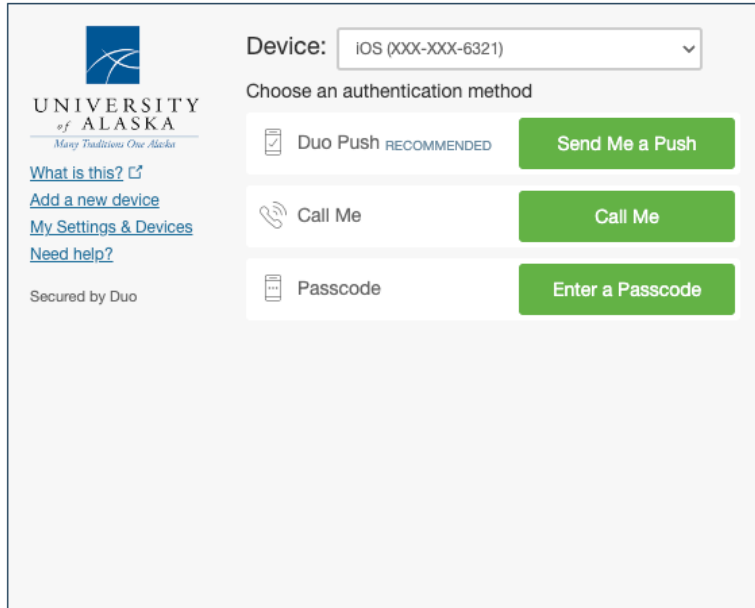


1. Duo request for MFA

OLD

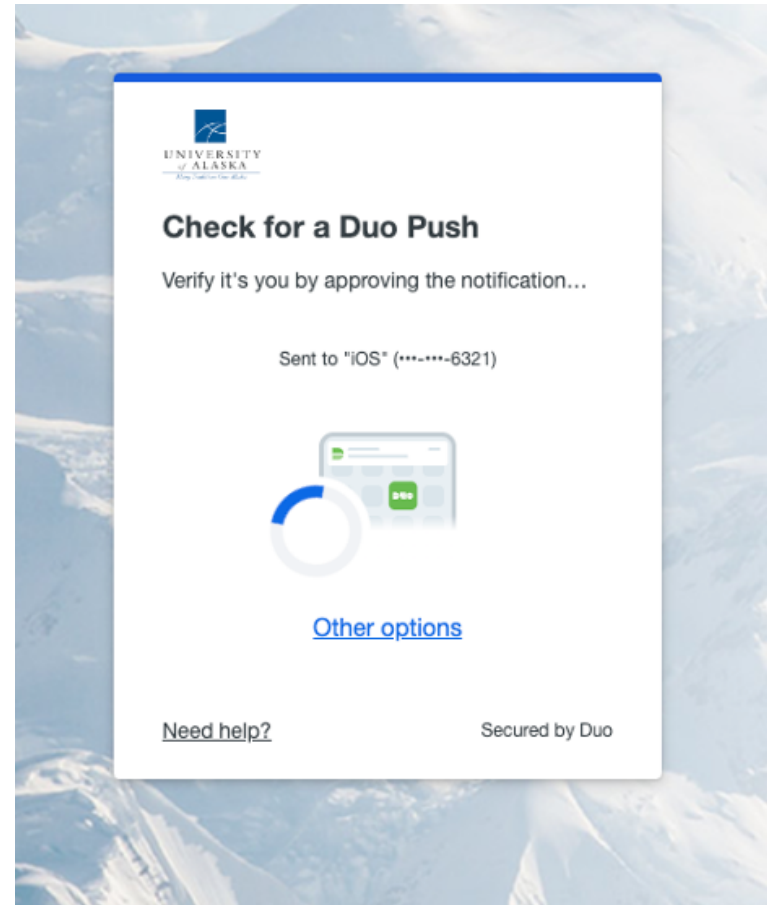
Authentication with Duo is required for the requested service.



The screenshot shows the old Duo authentication interface. On the left is the University of Alaska logo with the tagline "Many Traditions One Alaska" and links for "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". Below the logo, it says "Secured by Duo". On the right, there is a "Device:" dropdown menu showing "iOS (XXX-XXX-6321)". Below that, the text "Choose an authentication method" is followed by three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button.

[Activate Duo MFA for your UA account](#)

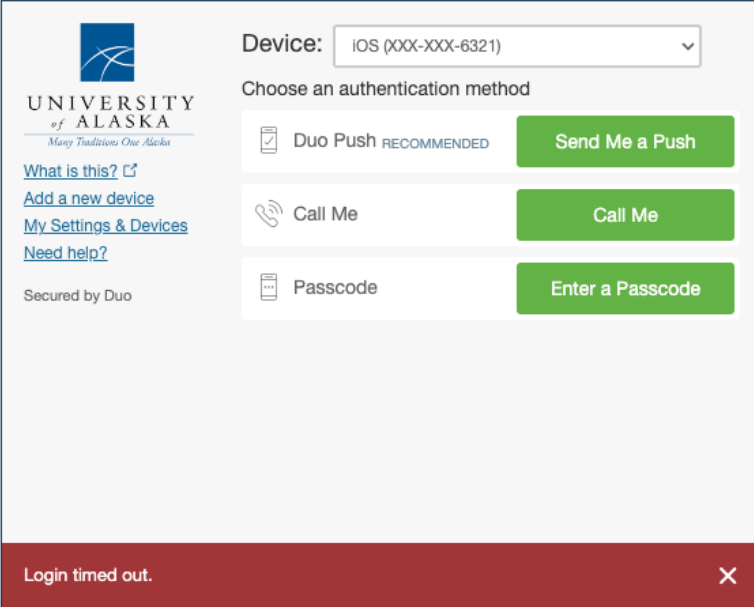
NEW (12/21)



2. Duo display if no response

OLD

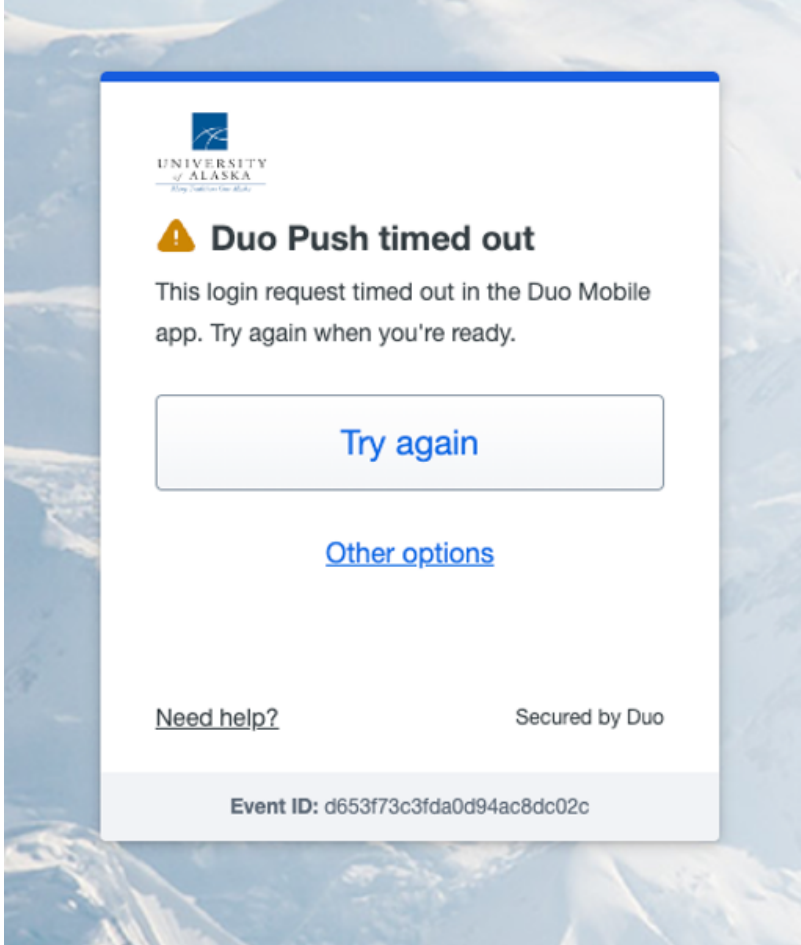
Authentication with Duo is required for the requested service.



The screenshot shows the old Duo authentication interface. On the left is the University of Alaska logo with the tagline "Many Traditions One Alaska". Below the logo are links for "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". A "Secured by Duo" label is also present. The main area features a "Device:" dropdown menu set to "iOS (XXX-XXX-6321)". Below this, it says "Choose an authentication method" and lists three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. At the bottom, a red banner displays the message "Login timed out." with a close button (X).

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NEW (12/21)



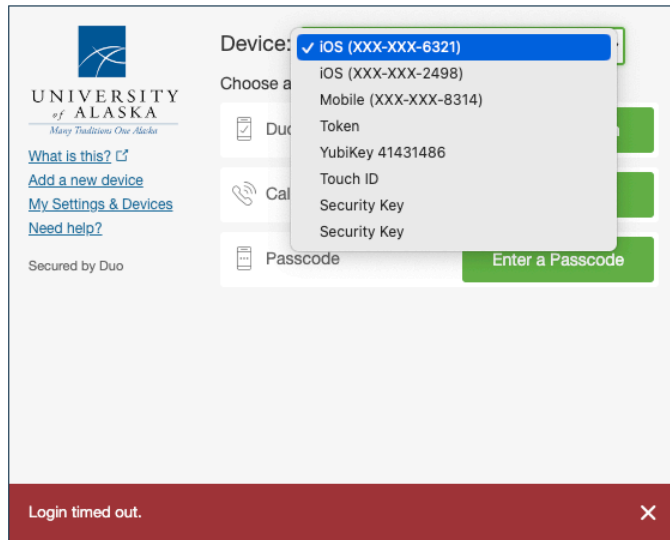
The screenshot shows the new Duo authentication interface. At the top is the University of Alaska logo. Below it is a warning icon and the text "Duo Push timed out". The message reads: "This login request timed out in the Duo Mobile app. Try again when you're ready." Below this is a large "Try again" button. Underneath is a link for "Other options". At the bottom, there are links for "Need help?" and "Secured by Duo". A footer bar contains the "Event ID: d653f73c3fda0d94ac8dc02c".

3. Duo display with device list (drop down menu in Classic; “Other options” link in Universal Prompt):

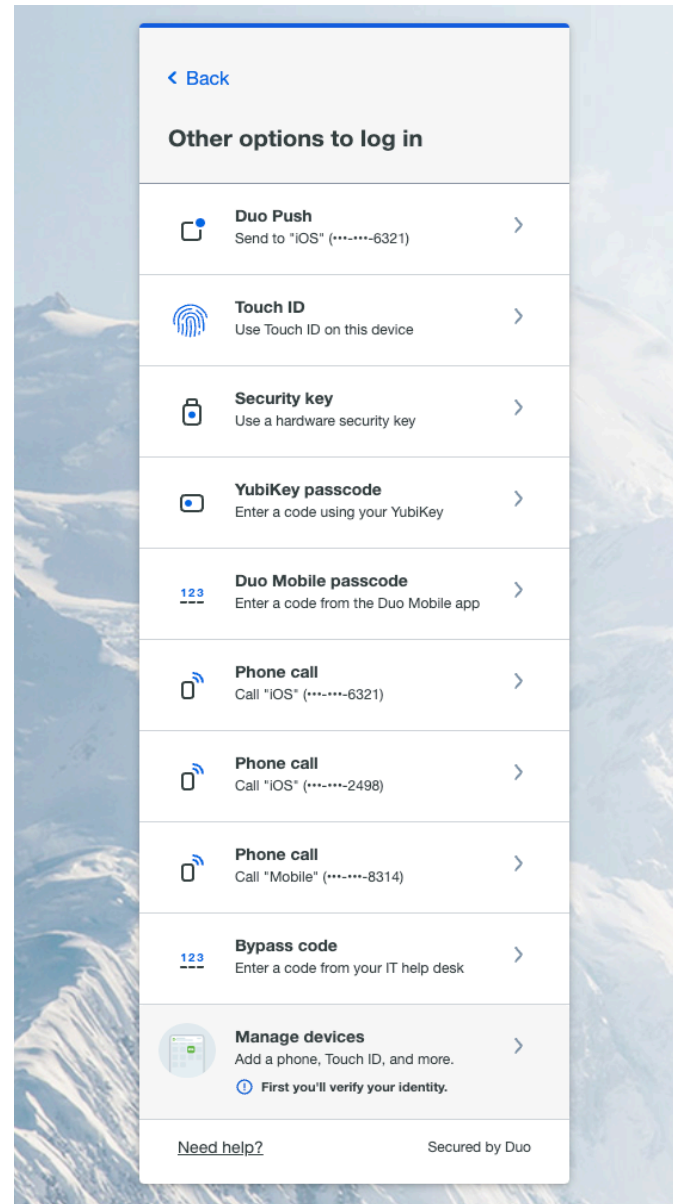
OLD

NEW (12/21)

Authentication with Duo is required for the requested service.



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4. Duo display to configures existing enrolled devices (“My Settings and Devices” in Classic; “Manage devices” in Universal Prompt)

OLD

NEW (12/21)

Authentication with Duo is required for the requested service.

The screenshot shows the 'My Settings & Devices' page in the classic Duo interface. On the left, there is a sidebar with the University of Alaska logo, navigation links like 'What is this?', 'Add a new device', 'My Settings & Devices', and 'Need help?', and a 'Secured by Duo' indicator. The main content area is titled 'My Settings & Devices' and lists several enrolled devices, each with a 'Device Options' button:

- IOS 907-460-6...
- IOS 907-457-2...
- Mobile 907-450-8...
- Token #4143486
- YubiKey 41431486
- Security Key
- Security Key

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The screenshot shows the 'Manage devices' page in the new Duo interface. It features a grid of device cards, each with an 'Edit' link. The devices include:

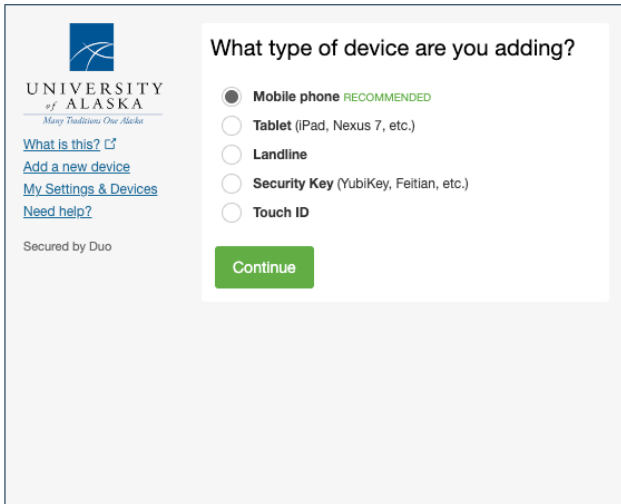
- YubiKey 41431486 (Security key)
- Touch ID (Touch ID (Chrome))
- Mobile (907-450-8314)
- Hardware Token (YubiKey AES, Serial #: 4143486)
- IOS (907-460-6321, Apple iPhone 13 Pro Max, I have a new phone)
- IOS (907-457-2498, Unknown, I have a new phone)
- An 'Add a device' section with the text 'Log in faster with Touch ID, Duo Push, and more' and an icon of a laptop and phone.

At the top right, there is a 'Back to login' link.

5. Duo display if “Add a new device” / “Add a device” is selected

OLD

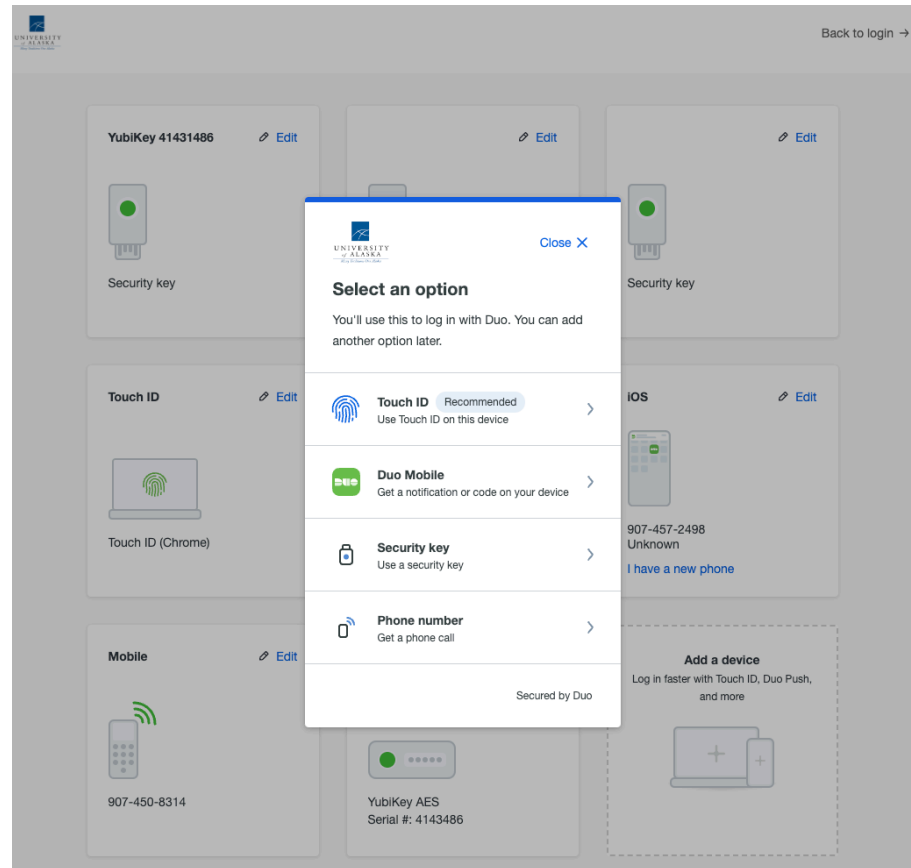
Authentication with Duo is required for the requested service.



The screenshot shows a web interface for the University of Alaska. On the left is the university logo and navigation links: "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". Below these links is the text "Secured by Duo". The main content area is a white box titled "What type of device are you adding?". It contains four radio button options: "Mobile phone" (which is selected and has "RECOMMENDED" in green text next to it), "Tablet (iPad, Nexus 7, etc.)", "Landline", and "Security Key (YubiKey, Feitian, etc.)". At the bottom of this box is a green "Continue" button.

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NEW (12/21)



The screenshot shows the updated Duo interface. At the top right is a "Back to login" link. The background is a grid of device cards, each with an "Edit" link. The cards include: "YubiKey 41431486" (Security key), "Touch ID" (Touch ID (Chrome)), "Mobile" (907-450-8314), and "YubiKey AES" (Serial #: 4143486). A modal window is open in the center, titled "Select an option" with a "Close X" button. The modal text says: "You'll use this to log in with Duo. You can add another option later." It lists four options with right-pointing chevrons: "Touch ID" (Recommended, Use Touch ID on this device), "Duo Mobile" (Get a notification or code on your device), "Security key" (Use a security key), and "Phone number" (Get a phone call). At the bottom of the modal, it says "Secured by Duo".