Submit original with signatures + 1 copy + electronic copy to Faculty Senate (Box 7500).

See <a href="http://www.uaf.edu/uafgov/faculty-senate/curriculum/course-degree-procedures-/">http://www.uaf.edu/uafgov/faculty-senate/curriculum/course-degree-procedures-/</a> for a complete description of the rules governing curriculum & course changes.

TRIAL C	OURSE OR NEW	COURSE PRO	OPOSAL .	
( A	ttach copy of	f syllabus)	)	

SUBM	ITTED BY:													
Department Business Administration						Colle	Sch	ool o	f Mai	nagem	ent			
	Prepared by Anita Hughes					Phone	9			Ext. 4			Ext. 46	522
	Email Alhughes2@alask					Facu	lty Co	ontact	:	k	berry		in Ber laska.e	
1.	ACTION D	ESIRED (CHECK ONE	<b>3):</b>	Tri	al Cour	se			New (	Cours	se .	XX		
2.	COURSE I	DENTIFICATION	N:	Dept	HS	SEM	Cou ‡		F665		No. d redi		3	
	Justify u division number of			his is a gr ad level.		evel co	urse re	quiring	g critical	and a	analyt	tical sl	kills at	the
3.	PROPOSED	COURSE TITLE	Z :		Strategic Collaboration									
4.	To be CR	OSS LISTED? YES/NO		Yes	I	f yes,		A	Cours	se #	F665	5		
		s-listing requ form for addit				th depa	rtmen	ts and	deans i	nvolv	red.	Add l	ines a	t
5.	To be ST	ACKED?* YES/NO		No	I	f yes, Dept.			Co	urse	#			
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(Ef	fective A	& YEAR OF FI AY2015-16 if otherwise AY2	appı	roved by		}	Spring	2016						
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( f	ode of de specify l ield trip tc)	ecture,												

9.	. CONTACT	HOURS I	PER WEEK:	3/15	LECTURE		LAB	, ,	PRACTICUM	
c n t <u>/</u>	Note: # of credits are based on contact hours. 800 minutes of lecture=1 credit. 2400 minutes of lab in a science course=1 credit. 1600 minutes in non-science lab=1 credit. 2400-4800 minutes of practicum=1 credit. 2400-8000 minutes of internship=1 credit. This must match with the syllabus. See http://www.uaf.edu/uafgov/faculty-senate/curriculum/course-degree-procedures-/guidelines-for-computing-/ for more information on number of credits.  OTHER HOURS (specify type)									
10.			DESCRIPTION . ross-listings							
	F487 W, 3 Credit Theory a utilized F131X or	O s nd pract for the	-	agement gries ma of fres lax; EN	nagement hwater a	and mar	ine fisher GL F213X;	ries. Pre ENGL F41	rategies requisites: COM 4; FISH F425; o	
			5 Strategic (							
1 i i i i i i i i i i i i i i i i i i i	This course is designed to explore the techniques of collaboration and communication and their strategic use in managing contemporary organizations. Students will identify their own communication style and how to deploy it in various managerial situations. Topics will include exploring individual personality type and the effect of type on collaborative style, identifying the purposes for types of communication, conflict and collaboration, the presentation of data and results. Emergency communication will also be explored. Students will work on improving practical skills such as listening, writing and creating and delivering presentations. <i>Prerequisites: must be admitted to the MSDM or the MBA program; or permission of HSEM Program Director or MBA Program Manager</i> . Cross-listed with HSEM F665. (3+0)									
11.	Council				ion app	ropriat			A Curriculum ve fields blank	Ξ.
			rse be used to laureate core?					YES:	NO: XX	1
	IF YES,	check of Oral In	which core req	quireme		could b	e used to		accalaureate Core	7
11.A	11.A Is course content related to northern, arctic or circumpolar studies? If yes, a "snowflake" symbol will be added in the printed Catalog, and flagged in Banner.									
			YES				NO XX			
12.	Is this credit?		BILITY: repeatable for		YES		NO	хх		
L	Justifi be repe	ated (fo	Indicate why or example, the eme each time)	e cour						
	How man	y times	may the cours	se be r	epeated	for cr	edit?		TIMES	
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						repeated w lit hours						e?	CREDITS
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D=(	~~~					(45)							
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14.	•	PREREÇ			HSE	M Program D	irecto	or or the ME	A Prograi	n Manager			
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		SPECIA DITIONS		STRICI	'IONS,								
16	5.	PROPOS	SED C	OURSE	FEES	\$		1					
		Has	a me	mo be	en subm	nitted thr	ough	n your dea	an to th	ne Provos	approv		
17		PREVIOU				_				_			
	١.	Has the previou <b>Yes/No</b>			een off	ered as s	peci	ial topic;	s or tri	lal cours	se	Y	
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18	. 1	STIMAI	ED I	MPACT									
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		Adjunct required		ty will	be used	to teach this	s cou	rse. It will	be taught	online so	there is	no space	/classroom
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19		JBRARY											
	4 S	74-669! ervices	ō) wi s ava	th reg	gard to	the adeq he propos	uacy ed c	of libra course?	ary/medi	a collec	tions	, equipm	
	r	No	lon.	Yes	xx exp	lain why In the		t that sc	holarly	resource	s are	requir	ed, the
		140		105	AA	library	has	been con aterials.	tacted	and has a	agreed		
20.					MS/DEP						_		
	What programs/departments will be affected by this proposed action?  Include information on the Programs/Departments contacted (e.g., email, memo)												
	The MBA program and HSEM program, both within SOM. The Veterinary Medicine program is interested in partnering with HSEM on this graduate program. They believe this graduate program of courses will benefit their doctoral students and, therefore, would bring students to the MSDM program.												
	Beyond this positive impact on both Vet Med and MSDM there should be no impacts on other departments. A support letter from Veterinary Medicine Assoc. Dean Reynolds is enclosed with this												
	p	acket.											
21	21. POSITIVE AND NEGATIVE IMPACTS												
<b>Z</b> I.	P	lease s	speci	fy po	sitive	and negat				courses	s, prog	grams aı	nd
	This course might draw students from other MBA electives but those are rotated by the department to ensure a balance between solid enrollment and availability of all electives.												

#### JUSTIFICATION FOR ACTION REQUESTED

The purpose of the department and campus-wide curriculum committees is to scrutinize course change and new course applications to make sure that the quality of UAF education is not lowered as a result of the proposed change. Please address this in your response. This section needs to be self-explanatory. Use as much space as needed to fully justify the proposed course.

It adds to the curriculum for the MBA program as we work to make it more relevant to challenges and opportunities in Alaska. It is also critical to the proposed Master of Security and Disaster Management degree. As indicated in the program proposal, there is increasing demand in this program from around the country as nothing like it exists. MSDM students are likely to work in situations and with staff where communicating, working as a team etc are critical. This class emphasizes those particular skills. These skills are also often lacking in business but are just as important to success.

APPROVALS: Add additional signature lines as needed.	SIGNATURES ON FILE WITH ORIGINALS IN FACULTY SENATE OFFICE.
	Date
Signature, Chair, Program/Department of:	
	Date
Signature, Chair, College/School Curriculum Council for:	
	Date
Signature, Dean, College/School of:	
Offerings above the level of approved programs must the Provost.	be approved in advance by
	Date
Signature of Provost (if above level of approved programs)	
ALL SIGNATURES MUST BE OBTAINED PRIOR TO SUBMISSION T	O THE GOVERNANCE OFFICE
	Date
Signature, Chair Faculty Senate Review Committee:Curriculum Revi	ewGAAC
Core Review	SADAC

ATTACH COMPLETE SYLLABUS (as part of this application). This list is online at: http://www.uaf.edu/uafgov/faculty-senate/curriculum/course-degree-procedures-/uaf-syllabus-requirements/ The Faculty Senate curriculum committees will review the syllabus to ensure that each of the items listed below are included. If items are missing or unclear, the proposed course (or changes to it) may be denied. SYLLABUS CHECKLIST FOR ALL UAF COURSES During the first week of class, instructors will distribute a course syllabus. Although modifications may be made throughout the semester, this document will contain the following information (as applicable to the discipline): 1. Course information: □Title, □ number, □credits, □prerequisites, □ location, □ meeting time (make sure that contact hours are in line with credits). Instructor (and if applicable, Teaching Assistant) information:  $\square$  Name,  $\square$  office location,  $\square$  office hours,  $\square$  telephone,  $\square$  email address. 3. Course readings/materials:  $\square$  Course textbook title,  $\square$  author,  $\square$  edition/publisher.  $\square$  Supplementary readings (indicate whether  $\square$  required or  $\square$  recommended) and any supplies required. 4. Course description: lacksquare Content of the course and how it fits into the broader curriculum; ☐ Expected proficiencies required to undertake the course, if applicable. ☐ Inclusion of catalog description is *strongly* recommended, and lacksquare Description in syllabus must be consistent with catalog course description. 5.  $\square$  Course Goals (general), and (see #6) 6. Student Learning Outcomes (more specific) 7. Instructional methods: lacktriangle Describe the teaching techniques (eg: lecture, case study, small group discussion, private instruction, studio instruction, values clarification, games, journal writing, use of Blackboard, audio/video conferencing, etc.). 8. Course calendar:  $\square$  A schedule of class topics and assignments must be included. Be specific so that it is clear that the instructor has thought this through and will not be making it up on the fly (e.g. it is not adequate to say "lab". Instead, give each lab a title that describes its content). You may call the outline Tentative or Work in Progress to allow for modifications during the semester. 9. Course policies: ☐ Specify course rules, including your policies on attendance, tardiness, class participation, make-up exams, and plagiarism/academic integrity. 10. Evaluation:  $\square$  Specify how students will be evaluated,  $\square$  what factors will be included,  $\square$  their relative value, and  $\Box$  how they will be tabulated into grades (on a curve, absolute scores, etc.) 🗖 Publicize UAF requlations with regard to the grades of "C" and below as applicable to this course. (Not required in the syllabus, but is a convenient way to publicize this.) Link to PDF summary of grading policy for "C": http://www.uaf.edu/files/uafgov/Info-to-Publicize-C Grading-Policy-UPDATED-May-2013.pdf 11. Support Services: ☐ Describe the student support services such as tutoring (local and/or regional) appropriate for the course. 12. Disabilities Services: Note that the phone# and location have been updated. http://www.uaf.edu/disability/ The Office of Disability Services implements the Americans with Disabilities Act (ADA), and ensures that UAF students have equal access to the campus and course materials. ☐ State that you will work with the Office of Disabilities Services (208 WHITAKER

BLDG, 474-5655) to provide reasonable accommodation to students with disabilities.

# **University of Alaska Fairbanks School of Management**

Course No.: HSEM/MBA F665
Course Title: Strategic Collaboration

**Credit Hours:** 3

**Instructor:** Anita Hughes **Telephone:** Office: 474-4622

Email: anita.hughes@alaska.edu

Office Hours: TBA
Office: Bunnell 208A

**Required Text:** Barrett, Deborah (2014), Leadership Communication, 4<sup>th</sup> ed

McGraw Hill

ISBN 978-0-07-340320-5

Cases, websites, blogs as assigned.

# **Course Description:**

This course is designed to explore the techniques of collaboration and communication and their strategic use in managing contemporary organizations. Students will identify their own communication style and how to deploy it in various managerial situations. Topics will include exploring individual personality type and the effect of type on collaborative style, identifying the purposes for types of communication, conflict and collaboration, the presentation of data and results. Students will work on improving practical skills such as listening, writing and creating and delivering presentations.

#### **Course Goals:**

The purpose of this course is to provide students with a theory and applications approach to communicating and collaborating that will focus on the development of effective managerial skills. The content of the course will center on the nature of how individuals communicate and, therefore, strategies for effective collaboration toward a business result. An emphasis will be placed on analyzing real-world case studies and improving speaking, writing and critical thinking skills and using technology appropriately and effectively.

# Dictionary.com:

# Communicate:

1. to impart knowledge of; make known:

to communicate information; to communicate one's happiness.

2. to give to another; impart; transmit:

#### Collaborate:

1. to work, one with another; cooperate, as on a literary work:

### **Student Learning Outcomes:**

Upon the successful completion of this course, students should be able to:

1. Demonstrate an understanding of personality types, theirs and others they work with, and how those affect how they collaborate in teams, lead teams and manage employees.

- 2. Demonstrate improvement in conflict management and the connection to managing teams effectively.
- 3. Demonstrate ability to synthesize, report on and present the results of analysis in a business context.
- 4. Demonstrate an improvement in critical thinking, writing, and speaking skills appropriate for business.
- 5. Demonstrate an understanding of all the dimensions of diversity and how language and message can affect a manager's effectiveness.
- 6. Understand appropriate business uses of social media and the ethics associated with its use.
- 7. Discuss emergency communication strategies and how they differ from non-emergency strategies. Be able to create and critique emergency communication plans.

#### **Instructional Methods:**

This course is online using Blackboard as the medium. There will be discussion board assignments, writing assignments of various kinds and some exercises in speaking and presenting information. Students will learn about topics and then have assignments that will require them to practice the techniques. Internet access is required.

#### **Course Policies:**

As this is a graduate course in business, I expect professionalism.

- \* There will be no late work accepted. If you must miss a deadline, you must contact the instructor in advance when physically possible. Emergencies will be taken into consideration.
  - \* There is no make-up work.
- \* Students are expected to observe academic honesty. Dishonest practices including giving or receiving assistance in any manner or form during an examination, unauthorized possession of exam questions, and plagiarism (willfully presenting another person's writings, opinions or thoughts as one's own, without proper credit and documentation) will not be tolerated. Violations of the UAF Student Code of Conduct will be referred to the appropriate authority for possible disciplinary actions including removal of violator from this course.
- \* In modules where you have a discussion post, you must make your initial post by Wednesday at 11:59 AK time so that your classmates will have time to respond by Saturday night. DO NOT put all of your posts up on Saturday evening. Doing so will result in lost points.

Students must proofread their work. This course will adhere to the School of Management's Fatal Error Policy. See below:

Fatal Error Policy: The School of Management applies a fatal error policy to all written assignments in writing intensive courses. If there are 10 or more errors (spelling, grammar, punctuation) on a written assignment, it will be returned for corrections. No credit will be given

until the errors are corrected and the assignment re-submitted in a timely manner (4 days). A letter grade will be deducted each time the assignment is returned. This policy will be strictly enforced. If you need assistance meeting this standard, there is a writing lab on campus to help.

# Points will be assigned as follows:

Quizzes (5 total) 20 points each		100 points
Discussion boards (5 total) 20 points each	100	
Module Assignments, (1,2,3,4,6,7) (100 points each	)	600
Mod 5 Data presentation		
(write up & presentation 100 each)	200	
FEMA certificates (2 total) 50 points each	100	
Final Portfolio	400	
Total Points:	1500	

# Course Grades will be assigned based on the point distribution below:

A =	90-100%	(1350-1500 points)
B =	80-89%	(1200-1349 points)
C =	70-79%	(1050-1199 points)
D =	60-69%	(900-1049 points)
F =	59 % or less	(899 points or less)

#### **Discussion Boards:**

An important aspect to student success in an online learning environment is active participation in the online community. In order to participate fully in the ongoing dialog, contribute to and learn from bulletin board posts, contribute to the community knowledge base, and remain aware of class dynamics, each student is required to check in weekly and complete discussion board responses.

Initial posts are required by Wednesday at 11:59 pm (Alaska Time) to allow other students to read and respond to these posts. Secondary posts are due by 11:59 pm (Alaska Time) on Sunday each academic week.

You can score 20 points for Discussion Board entries. Grading is based on the following:

- Initial post total possible score = 10 points
  - Response directly relates to the question, is well formed and is on time (1 point)
  - Evidence of a well thought out response, through examples, details, or specific information (1 point)
  - Accurate response (.5 point)
  - Initial response not posted in time (-1.5 points)
- Secondary posts total possible score = 10 points
  - Evidence of a well thought out response, through examples, details, or specific information (1 point each). Responses simply agreeing with other posts will not receive credit.
  - Secondary posts on a different day than primary post (.5 points). Both secondary posts can be on the same day, but on a later day than the

primary post to get this credit.

 No credit will be given for primary or secondary posts after Sunday at 11:59 pm of the academic week

## **Final Portfolio:**

Your portfolio is a summary of lessons in this course. It will consist of professional documents and presentations. Grading will be based on the following:

- Accuracy—Accurate reflection of the information presented the course
- Completeness—Inclusion of all information requested
- Relevance—Relation to the assignment; extraneous information will reduce your grade
- Communication—Clearly written, professional statements or documents
- Personal presence Appearing professional in presentations; appearance, speaking and content

## **Support Services:**

Students are encouraged to use the UAF Writing Center in 801 Gruening (Phone # 474-5314) as needed to assist in the development and refinement of their written papers. Students are also encouraged to use the UAF Speaking Center for coaching and practice. The Center is located in 507 Gruening. Call 474-5470 for Speaking Center hours and to schedule an appointment.

#### **Disabilities Services:**

Students with learning or other disabilities who may need special accommodations are encouraged to make an appointment with the Office of Disability Services, <a href="http://www.uaf.edu/disability/">http://www.uaf.edu/disability/</a> (907 474-5655 or TTY at 907 474-1827). Please inform your instructor of any impediments to meeting course objectives which cannot be fully addressed by the Office of Disability Services. I will work with the Office of Disabilities Services (208 Whitaker Bldg) to provide reasonable accommodation to students with disabilities.

## **Course Schedule:**

Module	Topics	Reading/Assignments	Learnin g Goal
1	Personality Types and Communication styles	Ch 1 Leadership Communication; Collaborating with others, your style and theirs Ch 8: Emotional Intelligence using the MBTI  Discussion 1 Module Assignment 1	1
2	Analyzing audiences; Creating purposeful documents	Ch 2: Purpose, Strategy and Structure  Discussion 2  Module Assignment 2  Quiz 1: Ch 1, 8	4

		Assignment of final Project Portfolio due at the end of the class	
3	Language; Diversity and Intercultural Communication	Ch 3: Language Ch 9 Diversity & Intercultural Communication Discussion 3 Module Assignment 3	5
4	Social Media; Ethics	Ch 4: Social Media Ch 12 Ethics –  Discussion 4 Module Assignment 4 Quiz 2: Ch 2, 3, 9	6
5	Documents, Reports and Presentations	Chapter 6 & 7: Use and Explanation of Data and Graphics  No Discussion Board for this module  Module Assignment worth double points this time  Quiz 3: ch 4, 12	3
6	Diversity; Conflict Management; Meetings: Productivity	Ch 10 High Performance Teams ch 11 Meetings; Leadership and Productivity  Discussion 5 Module Assignment 5 Quiz 4: Ch 6 & 7	2,5
7	Emergency Communication Crisis Communication What to say and how to say it	Discussion for this module is 2 FEMA certificates: FEMA: IS-240b, Emergency Communication FEMA: IS-42, Social Media in Emergency Management  Module Assignment: 6  Quiz 5: Ch 10 & 11	6,7