All students must verify their enrollment by the Web Automated Verification of Enrollment (WAVE) or by Interactive Voice Response (IVR) on the last calendar day of each month.

TO VERIFY USING THE WAVE SYSTEM:

2. On WAVE you can do the following:
   a. Verify that your enrollment has not changed
   b. Report a change in enrollment
   c. Change your mailing address
   d. Initiate or change your direct deposit information
   e. View your enrollment period and monthly benefit amount
   f. View your remaining entitlement
   g. Sign up for a monthly e-mail reminder

TO VERIFY USING IVR

1. If there are no changes to your enrollment during the previous month “phone in” to 1-877-823-2378.
2. If there were changes in your enrollment the student must use the WAVE System to speak with an Educational Case Manager at 1-888-442-4551.

**CHAPTER 33 STUDENTS**

*Monthly verification is now required!* Failure to verify your attendance may result in loss of your housing stipend. Your supplies and housing stipend will be mailed to you or submitted via direct deposit directly from the VA. If you have any questions regarding payment matters please contact an Educational Case Manager at 1-888-442-4551.

**IMPORTANT INFORMATION REGARDING DROP/ADDS**

In order for your monthly verification and/or payment to be correct, you must notify the Dept. of Military and Veteran Services of any changes you make to your class schedule. Failure to do this may result in an under or over payment to you. If there is an overpayment, you will be required to pay the money back. Failure to do so may result in not being able to register for future semesters.
CHAPTER 31 STUDENTS
No monthly verification is required; your tuition, fees, and parking payments are handled by the Third-Party Biller at the Business Office. Any questions about your monthly stipend, increasing the amount of money for your books, additional parking expenses or needing more supplies should be directed to your Veteran Readiness Counselor.

CHAPTER 35 STUDENTS
No monthly verification is required; your payments will be mailed directly to you from the VA. Direct deposit is currently not an option under this benefit. If you have any questions regarding payment matters please contact an Educational Case Manager at 1-888-442-4551.